### TABLE OF CONTENTS

|   | Page                       |
|---|----------------------------|
| TABLE OF CONTENTS   | 1                          |
| NATIONAL INCIDENT MANAGEMENT SYSTEM CAPABILITY ASSESSMENT SUPPORT TOOL (NIMCAST) SYSTEM | 2                          |
| Purpose   | 2                          |
| Background  | 2                          |
| Authorities   | 2                          |
| Why Do We Need A Self Assessment?   | 3                          |
| Uses of the NIMCAST   | 3                          |
| Process   | 2<br>2<br>3<br>3<br>3<br>3 |
| 1. Distribution Process   |                            |
| 2. Completing the NIMCAST   | 4                          |
| 3. Submitting the NIMCAST   | 5                          |
| SELF-ASSESSMENT INSTRUMENT  | 6                          |
| I. Introduction and Overview  | 6                          |
| II. Command and Management  | 8                          |
| III. Preparedness   | 56                         |
| IV. Resource Management   | 73                         |
| V. Communications and Information Management  | 84                         |
| VI. Supporting Technologies   | 89                         |
| VII. Ongoing Management and Maintenance   | 91                         |
| APPENDICES  | 93                         |
| Glossary of Key Terms   | 94                         |
| Acronyms  | 104                        |

#### **PURPOSE**

The National Incident Management System Capability Assessment Support Tool (NIMCAST) is a self-assessment instrument for State, local, tribal, and private-sector and nongovernmental organizations to evaluate their jurisdiction's ability to effectively prepare for, prevent, respond to, and recover from domestic incidents, regardless of cause, size, or complexity. The National incident Management System (NIMS) and, by extension, the NIMCAST are designed to enhance the ability of the United States to manage domestic incidents by establishing a single, comprehensive system for incident management.

#### **BACKGROUND**

In Homeland Security Presidential Directive (HSPD)-5, *Management of Domestic Incidents*, the President directed the Secretary of Homeland Security to develop and administer a unified, national system for managing incidents. The NIMS provides a consistent Nationwide approach for Federal, State, local, and tribal governments to work effectively and efficiently together to prepare for, prevent, respond to, and recover from domestic incidents, regardless of cause, size, or complexity.

The NIMS incorporates the best practices currently in use by incident managers at all levels and represents a core set of doctrine, concepts, principles, terminology, and organizational processes to enable effective, efficient, and collaborative incident management at all levels. HSPD-5 requires all Federal Departments and agencies to adopt the NIMS and to use it in their individual domestic incident management and emergency prevention, preparedness, response, recovery, and mitigation programs and activities, as well as in support of those actions taken to assist State, local, or tribal entities.

The Department of Homeland Security (DHS) Emergency Preparedness and Response Directorate developed the NIMCAST to contribute to the establishment of a national baseline for compliance by all State, local, and tribal jurisdictions with the NIMS. It will also include readiness metrics and elements that support the national preparedness goal, including standards for preparedness assessments and strategies and a system for assessing the Nation's overall preparedness to respond to major events, especially those involving acts of terrorism.

HSPD-8, *National Preparedness*, provides that the primary mechanism for delivery of Federal preparedness assistance will be awards to the States. Federal preparedness assistance will support State and local entities' efforts, including planning, training, exercises, interoperability, and equipment acquisition for major events as well as building capacity for prevention activities such as information gathering, detection, deterrence, and collaboration related to terrorist attacks.

#### **AUTHORITIES**

- Homeland Security Act of 2002
- Homeland Security Presidential Directive/HSPD-5, *Management of Domestic Incidents*.

- Homeland Security Presidential Directive/HSPD-8, National Preparedness.
- Department of Homeland Security (DHS), *National Incident Management System*, March 1, 2004.

#### WHY DO WE NEED A SELF-ASSESSMENT?

Jurisdictions at all levels of government, the private sector, and nongovernmental organizations must implement the requirements established in the NIMS in order to apply this comprehensive national approach. The NIMCAST assists in that compliance by allowing incident and resource managers to assess their current capabilities and determine what additional actions and resources are needed to effectively participate in the NIMS.

Additionally, HSPD-5 requires Federal Departments and agencies to make adoption of the NIMS by State and local organizations a condition for Federal preparedness assistance. The NIMCAST will facilitate the adoption of the NIMS by State, local, and tribal governments in order to meet the requirement established in HSPD-5.

#### USES OF THE NIMCAST

This instrument provides a great benefit to incident managers at all levels of government by conducting a NIMS capabilities assessment. The instrument is designed for use as an automated assessment that provides instant feedback, such as tabulated results, reports, and graphic displays of results. The NIMCAST assessment process provides jurisdictions with additional management tools necessary to strengthen their incident management programs, including:

- 1. An assessment tool to measure compliance with incident management standards.
- 2. Establishment of a baseline (initial survey of capabilities) for strategic planning.
- 3. Assistance in the development of plans to achieve the prescribed capabilities and correct deficiencies.
- 4. A comprehensive incident management program review.
- 5. Justification of budget, staff, and resources.
- 6. Program orientation for new staff members or leadership.

#### **PROCESS**

#### 1. **Distribution Process**

The NIMCAST is rolled out through a permission-based system. All users will be invited by the next higher level to complete the assessment. This roll out will initially reach down to the county and independent city level. County and independent city incident managers distribute invitations to join the system to representatives of disciplines covered by the NIMS. This distribution includes appropriate private-sector and nongovernmental organization representatives. Discipline-specific representatives may also be invited by the county or city incident manager to view the NIMCAST online as "read only" users

(meaning they can view the instrument and all of its functions online, but not fill out the assessment).

#### 2. Completing the NIMCAST

The incident manager is responsible for collecting all feedback from those personnel tasked to provide input on the jurisdiction's incident management capabilities. Once all necessary information is gathered, the emergency manager must complete the online tool and submit the assessment for rollup.

#### I. Accessing the NIMCAST

To access the NIMCAST, go to http://www.fema.gov/nimcast. Registered users should log in using the login box on the right side of the page, which prompts users to enter their e-mail address and password to access the system.

First-time users will be prompted to enter their temporary password and change it to a permanent password. Note that when changing the password, new passwords must be at least 8 characters long and contain at least one number or special character.

#### II. Filling out the Assessment

- A. Upon accessing the NIMCAST, note that it is separated into seven chapters (in accordance with the NIMS document).
- B. Choose a chapter to work with and click on its title.
- C. Choose a section to complete and click on its title.
- D. Each NIMCAST section has the following elements:
  - A shaded box at the top of each section containing a specific NIMS reference. Each reference is taken verbatim from the NIMS document and its section and page number in the NIMS is annotated.
  - 2. Below the reference area, there are capability assessment statements adopted directly from the NIMS reference. Note that some NIMS-derived compliance statements are broken down into several bulleted statements. Additionally, if a NIMS reference has multiple unique parts, each part may be addressed individually in separate statements; however, there is only one "YES/NO" question for each NIMS reference section.

#### E. Answering the NIMCAST Capability Assessment Questions

- 1. For each NIMS-derived compliance statement, provide either a "Yes" or "No" answer.
- 2. Voluntary information fields are available if users want to track their NIMS implementation progress. These fields include the following:

- a. Month and year of compliance.
- b. Proof of compliance.
- c. Compliance strategy describing actions that will be taken to achieve compliance as appropriate.
- d. Estimated percentage of compliance achieved to date.
- 3. Once a section is complete, click the box at the bottom of the page labeled "Save & Continue." A green check will appear next to the appropriate section on the main page for that chapter.

#### 3. Submitting the NIMCAST

- **Step 1.** The incident manager should submit a completed version of the NIMCAST instrument by using the "Submit for Rollup" link on the left side of the NIMCAST Web page. The instrument will roll up for review using the same channel by which it was rolled out. Users roll up to the next highest level. For instance, counties and independent cities roll up to States, and States then roll up to the Federal Government.
- **Step 2.** At each level of the roll up process, the NIMCAST must be filled in, until a Statewide incident management capability and NIMS compliance can be accurately reflected. The State incident management administrator will submit the State's finalized NIMCAST to the NIMS Integration Center for review.

# I. Introduction and Overview

Chapter I of the NIMS provides an introduction and outlines the concepts and principles that serve as a foundation for the NIMS. Chapter I also outlines the components that make up the core of the NIMS. Chapter I does not, however, contain specific requirements for compliance with NIMS and therefore is not included in the capabilities assessment. To review this chapter of the NIMS, please see the complete NIMS document in the Resources window on the left the NIMCAST web application.

# II. Command and Management

## II-A-1-a. Most Incidents Are Managed Locally

| NIMS:              | NIMS: The initial response to most domestic incidents is typically handled by local "911" dispatch centers, emergency responders within a single jurisdiction, and direct supporters of emergency responders. Most responses need go no further. In other instances, incidents that begin with a single response discipline within a single jurisdiction may rapidly expand to multidiscipline, multijurisdictional incidents requiring significant additional resources and operational support. Whether for incidents in which additional resources are required or are provided from different organizations within a single jurisdiction or outside the jurisdiction, or for complex incidents with national-level implications (such as an emerging infectious disease or a bioterror attack), the ICS provides a flexible core mechanism for coordinated and collaborative incident management. When a single incident covers a large geographical area, multiple local ICS organizations may be required. Effective cross-jurisdictional coordination using processes and systems described in the NIMS is absolutely critical in this instance. [II-A-1-a (Page 7)] |                                |  |  |  |
|--------------------|---|--------------------------------|--|--|--|
| prod<br><b>coo</b> | jurisdiction has implemented and inscedures, and/or plans to ensure <b>effectordination</b> between multiple local ICS dent covering a large geographical ar  | organizations responding to an |  |  |  |
| (Ve                | oluntary Information)   | Projected Compliance Date:,    |  |  |  |
| Su                 | pporting Documentation:   | Compliance Strategy:           |  |  |  |
|                    |   |                                |  |  |  |

## II-A-1-b. Field Command and Management Functions

| NIMS:     | I he NIMS requires that field compact accordance with a standard set of However, Incident Commanders organizational structure to align a specific jurisdictions or to accompact accordance. [II-A-1-b (Page 8)]  | generally retain the flexibility to make as necessary with the operating c   | l proced<br>nodify pi<br>haracte | lures.<br>rocedure<br>ristics o | es or<br>f their |
|-----------|--|--|----------------------------------|---------------------------------|------------------|
| plar<br>• | e jurisdiction has implemented and inside to ensure:  • field command and management furth accordance with a standard set of I procedures.  • Incident Commanders have the authorizedures and organizational side with the operating characteristics of accomplish the mission in the context. | unctions are performed in CS organizations, doctrine, and thority and flexibility to modify tructure as necessary to align f their specific jurisdiction or to |                                  | /ES                             | _NO              |
| (Ve       | oluntary Information)  | Projected Compliance Date:, _  |                                  |                                 |                  |
| Su        | pporting Documentation:  | Compliance Strategy:   |                                  |                                 |                  |
|           |  |  |                                  |                                 |                  |

#### II-A-1-c. ICS Is Modular and Scalable

NIMS: ICS is designed to have the following operating characteristics; it should be:

- suitable for operations within a single jurisdiction or single agency, a single jurisdiction with multiagency involvement, or multiple jurisdictions with multiagency involvement;
- applicable and acceptable to users throughout the country;
- readily adaptable to new technology;
- adaptable to any emergency or incident to which domestic incident management agencies would be expected to respond; and

|   | pected to respond; and izational structure that is based on  | the size and complexity | r |
|---|--|-------------------------|---|
| <ul> <li>suitable for operations within multiagency involvement.</li> <li>suitable for operations within multiagency involvement.</li> <li>readily adaptable to new te</li> <li>adaptable to any emergence incident management agenci</li> <li>scalable in organizational scomplexity of the incident.</li> </ul> | e its ICS is modular and scalable aracteristics: a single jurisdiction or agency. a single jurisdiction with multiple jurisdictions with | YESN                    | 0 |
| (Voluntary Information)   | Projected Compliance Date:   | ,                       |   |
| Supporting Documentation:   | Compliance Strategy:   |                         |   |

## **II-A-1-d. ICS Has Interactive Management Components**

| NIMS: | These set the stage for effective response. [II-A-1-d (Page 8)]                            | and efficient incident manageme | ent and emergency |
|-------|--|---------------------------------|-------------------|
| prod  | jurisdiction has implemented and incedures, and/or plans to ensure its ICnponents.  Notes: |                                 | YESNO             |
| (Ve   | oluntary Information)  | Projected Compliance Date:      |                   |
| Su    | pporting Documentation:  | Compliance Strategy:            |                   |
|       |  |                                 |                   |
|       |  |                                 |                   |

## **II-A-1-f. ICS Incorporates Measurable Objectives**

|   | bjectives ensure fulfillment of incident m<br>s at the top and is communicated through<br>9)] |                      |
|---|---|----------------------|
| procedures, and/or p  • ICS incorpora incident manag • incident manag communicate | ites measurable objectives to ensure fulfil   | llment of  pp and is |
| (Voluntary Information  | n) Projected Compliance Da  | rte:,                |
| Supporting Documenta  | tion: Compliance Strategy:  |                      |

## II-A-1-g. Minimal Disruption

| NIMS: | processes. This will facilitate its acc  | have the least possible disruption on exis<br>ceptance across a Nationwide user comm<br>from normal operations. [II-A-1-g (Page 9 | nunity and ensure |
|-------|--|---|-------------------|
| prod  | e jurisdiction has implemented and inscedures, and/or plans to ensure its IC ruption on existing systems and p | CS has the least possible   | YESNO             |
|       | Notes:   |   |                   |
| (Ve   | oluntary Information)  | Projected Compliance Date:,   |                   |
| Su    | pporting Documentation:  | Compliance Strategy:  |                   |
|       |  |   |                   |
|       |  |   |                   |
|       |  |   |                   |

# II-A-1-h. Broad Applicability

| NIMS:            | ICS should be user friendly and be<br>and incident management discipline<br>integration critical to an effective an                              | es. This will enable the communica | tion, cool |     |     |
|------------------|--|------------------------------------|------------|-----|-----|
| pro<br><b>ap</b> | e jurisdiction has implemented and inscedures, and/or plans to ensure its IC plicable across a wide spectrum of en nagement disciplines.  Notes: | CS is <b>user-friendly and</b>     |            | YES | _NO |
| (V               | oluntary Information)  | Projected Compliance Date:,        |            |     |     |
| Sı               | upporting Documentation:   | Compliance Strategy:               |            |     |     |

### II-A-2-a. Common Terminology

NIMS: ICS establishes common terminology that allows diverse incident management and support entities to work together across a wide variety of incident management functions and hazard scenarios. This common terminology covers the following:

- Organizational Functions. Major functions and functional units with domestic incident management responsibilities are named and defined. Terminology for the organizational elements involved is standard and consistent.
- Resource Descriptions. Major resources--including personnel, facilities, and major equipment and supply items--used to support incident management activities are given common names and are "typed" with respect to their capabilities, to help avoid confusion and to enhance interoperability. The process for accomplishing this task is specified in Chapter IV.
- Incident Facilities. Common terminology is used to designate the facilities in the vicinity of the incident area that will be used in the course of incident management activities.

| activities.<br>[II-A-2-a (Page 9)] |   |     |     |
|------------------------------------|---|-----|-----|
|                                    | and institutionalized processes, re its ICS uses <b>common terminology</b> for e descriptions, and incident facilities. | YES | _NO |
| Notes:                             |   |     |     |
| (Voluntary Information)            | Projected Compliance Date:,   |     |     |
| Supporting Documentation:          | Compliance Strategy:  |     |     |
|                                    |   |     |     |
|                                    |   |     |     |
|                                    |   |     |     |

# II-A-2-b. Modular Organization

| NIMS: | The incident command organization is based on the size and complexity environment created by the incident established, each of which may be management and external coordinatexpansion of the ICS modular org Commander (IC), who bases the complexity increases, the organizesponsibilities are delegated. Commanagement positions expands incident. [II-A-2-b (Page 10)] | of the incident, as well as the spect. When needed, separate functions further subdivided to enhance interstion. Responsibility for the estab ganization ultimately rests with the on the requirements of the situation expands from the top down oncurrently with structural expands. | cifics of the hazard al elements can be rnal organizational lishment and he Incident uation. As incident on as functional nsion, the number of |
|-------|--|--|--|
| proc  | e jurisdiction has implemented and instructions, and/or plans to ensure its IC places responsibility for the establic ICS modular organization on the expands from the top down as in functional responsibilities are delegoexpands the number of manager with structural expansion to adecof the incident.  Notes:  | ishment and expansion of the IC. cident complexity increases and pated. nent positions concurrently quately address the requirements   | YESNO  |
| (Vo   | oluntary Information)  | Projected Compliance Date:,  |  |
| Su    | pporting Documentation:  | Compliance Strategy:   |  |
|       |  |  |  |

#### II-A-2-c. Management by Objectives

Supporting Documentation:

NIMS: Management by objectives represents an approach that is communicated throughout the entire ICS organization. This approach includes the following: · establishing overarching objectives; developing and issuing assignments, plans, procedures, and protocols; establishing specific, measurable objectives for various incident management functional activities, and directing efforts to attain them, in support of defined strategic objectives; and documenting results to measure performance and facilitate corrective action. [II-A-2-c (Page 10)] The jurisdiction has implemented and institutionalized processes, YES NO procedures, and/or plans to ensure its approach to management by objectives includes: establishing overarching objectives. · developing and issuing assignments, plans, procedures, and • establishing and directing efforts to attain specific, measurable **objectives** for various incident management functional activities in support of defined strategic objectives. · documenting results to measure performance and facilitate corrective action. Notes: \_ (Voluntary Information) Projected Compliance Date: \_\_\_\_\_, \_\_\_

Compliance Strategy:

### II-A-2-d. Reliance on an Incident Action Plan

| NIMS:       |  | ide a coherent means of communicat<br>is of both operational and support act |     |    |
|-------------|--|--|-----|----|
| pro<br>a co | e jurisdiction has implemented and inscedures, and/or plans to ensure its IC oherent means of communicating the itext of operational and support activit | S relies upon an IAP to provide overall incident objectives in the           | YES | NO |
| (V          | oluntary Information)  | Projected Compliance Date:,  |     |    |
| Sı          | upporting Documentation:   | Compliance Strategy:   |     |    |
|             |  |  |     |    |

# II-A-2-e. Manageable Span of Control

| control of any individual range from three to seve | fective and efficient incident management. with incident management supervisory n subordinates. The type of incident, naturances between personnel and resources a cons. [II-A-2-e (Page 10)] | responsibility should ure of the task, hazards |
|--|---|--|
| procedures, and/or plans to ens                    | d and institutionalized processes,<br>ure its ICS provides for a <b>manageable</b><br>sors are expected to manage a range of  | YESNO  |
| (Voluntary Information)                            | Projected Compliance Date:  |  |
|  |   |  |

## II-A-2-f. Predesignated Incident Locations and Facilities

| NIMS:   | IMS: Various types of operational locations and support facilities are established in the vicinity of an incident to accomplish a variety of purposes, such as decontamination, donated goods processing, mass care, and evacuation. The IC will direct the identification and location of facilities based on the requirements of the situation at hand. Typical predesignated facilities include incident command posts, bases, camps, staging areas, mass casualty triage areas, and others, as required. [II-A-2-f (Page 10)] |                             |     |    |  |
|---|---|-----------------------------|-----|----|--|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure its ICS designates the IC to direct the <b>identification and location of facilities</b> based on the requirements of the situation at hand.  Notes: |   |                             | YES | NO |  |
| (Ve   | oluntary Information)   | Projected Compliance Date:, |     |    |  |
| Su  | pporting Documentation:   | Compliance Strategy:        |     |    |  |

### II-A-2-g. Comprehensive Resource Management

| processes for categorizing It also includes processes are defined as personnel, te available for assignment or a           | S: Maintaining an accurate and up-to-date picture of resource utilization is a critical component of domestic incident management. Resource management includes processes for categorizing, ordering, dispatching, tracking, and recovering resources. It also includes processes for reimbursement for resources, as appropriate. Resources are defined as personnel, teams, equipment, supplies, and facilities available or potentially available for assignment or allocation in support of incident management and emergency response activities. [II-A-2-g (Page 11)] |   |  |  |  |
|--|---|---|--|--|--|
| The jurisdiction has implemented procedures, and/or plans for cate tracking, and recovering resou picture of resource use. | YESNO   |   |  |  |  |
| Notes:   |   |   |  |  |  |
| ·  | Projected Compliance Date:  | · |  |  |  |
| Notes:   | Projected Compliance Date: Compliance Strategy:   | · |  |  |  |

# II-A-2-h. Integrated Communications

| NIMS:                               | communications plan and interop<br>This integrated approach links the op-<br>involved and is necessary to maintain<br>common situational awareness and  | litated through the development and<br>erable communications processes a<br>perational and support units of the vari-<br>in communications connectivity and dis-<br>interaction. Preparedness planning nations. Preparedness planning nations. [II-A-2-h (Page 11)] | and architectures. ous agencies scipline and enable nust address the |
|-------------------------------------|---|---|--|
| prod<br>cap<br>•<br>•<br>The<br>and | jurisdiction has implemented and inspedures, and/or plans to ensure an intability, which includes: the development and use of a compethe development and use of interopy processes and architectures. jurisdiction's preparedness planning protocols necessary to achieve integragement communications.  Notes: | megrated communications mon communications plan. perable communications addresses equipment, systems,   | YESNO  |
| (Ve                                 | oluntary Information)   | Projected Compliance Date:,   | _  |
| Su                                  | pporting Documentation:   | Compliance Strategy:  |  |
|                                     |   |   |  |

### II-A-2-i. Establishment and Transfer of Command

| NIMS: | The command function must be of operations. The agency with prim designates the individual at the scommand is transferred, the production for continuing safe and the scommand is transferred.  | nary jurisdictional authority over<br>cene responsible for establishin<br>cess must include a briefing that         | the incident<br>og command. When<br>captures all essential |
|-------|---|---|--|
| prod  | e jurisdiction has implemented and instructions, and/or plans to ensure:  • the command function is clearly incident operations.  • the agency with primary jurisdiction designates the individual at the sestablishing command.  • the process for transferring command captures all essential information for operations. | established at the beginning of all authority over the incident scene responsible for mand includes a briefing that | YESNO  |
|       | Notes:  |   |  |
| (Ve   | oluntary Information)   | Projected Compliance Date:,   |  |
| Su    | pporting Documentation:   | Compliance Strategy:  |  |

### II-A-2-k. Unified Command

| NIMS:  | involvement, or multiple juit<br>allows agencies with different<br>responsibilities to work tog | ple jurisdictions, a single jurisdiction windictions with multiagency involvement legal, geographic, and functional auther effectively without affecting individuational accountability. [II-A-2-k (Page 11)] | t, Unified Con<br>horities and |    |
|--|---|---|--------------------------------|----|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure in incidents involving multiple jurisdictions, a single jurisdiction with multiagency involvement, or multipl jurisdictions with multiagency involvement:  • its Unified Command structure allows agencies with different legal, geographic, and functional authorities and responsibilities to work together effectively.  • its Unified Command structure does not affect individual agency authority, responsibility, or accountability. |   | e in incidents involving multiple with multiagency involvement, or multiple vement: re allows agencies with different legal, authorities and responsibilities to work re does not affect individual agency    | YES                            | NO |
|  | Notes:  |   |                                |    |
| (V   | oluntary Information)   | Projected Compliance Date:,   |                                |    |
| Su   | pporting Documentation:   | Compliance Strategy:  |                                |    |
|  |   |   |                                |    |

#### II-A-2-I. Accountability

NIMS: Effective accountability at all jurisdictional levels and within individual functional areas during incident operations is essential. To that end, the following principles must be adhered to:

- Check-In. All responders, regardless of agency affiliation, must report in to receive an assignment in accordance with the procedures established by the IC.
- Incident Action Plan. Response operations must be directed and coordinated as outlined in the IAP.
- · Unity of Command. Each individual involved in incident operations will be assigned to only one supervisor.
- Span of Control. Supervisors must be able to adequately supervise and control their subordinates, as well as communicate with and manage all resources under their supervision.
- Resource Tracking Supervisors must record and report resource status changes

| as they occur.<br>[II-A-2-I (Page 12)]  |   |   | ao onan | .goo |
|---|---|---|---------|------|
| <ul> <li>The jurisdiction has implemented and insprocedures, and/or plans to ensure:</li> <li>all responders, regardless of agence an assignment in accordance with IC.</li> <li>response operations are directed at the IAP.</li> <li>each individual involved in incide only one supervisor.</li> <li>supervisors adequately supervise</li> <li>supervisors communicate with an their supervision.</li> <li>supervisors record and report respondent.</li> </ul> Notes: | ey affiliation, report in to receive procedures established by the and coordinated as outlined in ent operations is assigned to and control their subordinates. It is a manage all resources under ource status changes as they | Y | ES      | _NO  |
| (Voluntary Information)   | Projected Compliance Date:,   |   |         |      |
| Supporting Documentation:   | Compliance Strategy:  |   |         |      |
|   |   |   |         |      |

# II-A-2-m. Deployment

| NIMS: Personnel and equipment sho an appropriate authority. [II-A-  |                            | or when dispatch | ed by |
|---|----------------------------|------------------|-------|
| The jurisdiction has implemented and procedures, and/or plans to ensure p only when requested or dispatched | YES                        | NO               |       |
| Notes:  |                            |                  |       |
| (Voluntary Information)   | Projected Compliance Date: | ,                |       |
| Supporting Documentation:   | Compliance Strategy:       |                  |       |
|   |                            |                  |       |
|   |                            |                  |       |

## II-A-2-n. Information and Intelligence Management

|  | ment organization must establish a proc<br>nt-related information and intelligence. [ |  |
|--|---|--|
| The jurisdiction has impleme procedures, and/or plans for incident-related information | YESNO   |  |
| Notes:   |   |  |
| (Voluntary Information)  | Projected Compliance Date:  |  |
| Supporting Documentation:  | Compliance Strategy:  |  |
|  |   |  |
|  |   |  |

### II-A-3-a. Command and General Staff Overview

| NIMS:                      | IS: The ICS organization has five major functions. These are: command, operations, planning, logistics, and finance and administration (with a potential sixth functional area to cover the intelligence function. (1) Command. Command comprises the IC and Command Staff. Command Staff positions are established to assign responsibility for key activities not specifically identified in the General Staff functional elements. These positions may include the Public Information Officer (PIO), Safety Officer (SO), and Liaison Officer (LNO), in addition to various others, as required and assigned by the IC. (2) General Staff. The General Staff comprises incident management personnel who represent the major functional elements of the ICS including the Operations Section Chief, Planning Section Chief, Logistics Section Chief, and Finance/Administration Section Chief. Command Staff and General Staff must continually interact and share vital information and estimates of the current and future situation and develop recommended courses of action for consideration by the IC. [II-A-3-a (Page 12)] |  |  |  |  |  |
|----------------------------|---|--|--|--|--|--|
| prod<br><b>con</b><br>curr | jurisdiction has implemented and insteadures, and/or plans to ensure its Cottinually interact and share vital information and future situation and develop reconsideration by the IC.  Notes:   | mmand Staff and General Staff  ormation and estimates of the |  |  |  |  |
| (Vo                        | oluntary Information)   | Projected Compliance Date:,                                  |  |  |  |  |
| Su                         | pporting Documentation:   | Compliance Strategy:   |  |  |  |  |
|                            |   |  |  |  |  |  |

# II-A-3-b-1-a. Single Command IC

| NIMS: | Command Staff assignments of Command Function. The command IC. When an no jurisdictional or functional overall incident management of (In some cases in which incident agency boundaries, a single IC option.) Jurisdictions should of the designated IC will develop action planning will be based. | for overall management of the inci-<br>required to support the command for<br>mand function may be conducted in<br>incident occurs within a single juri-<br>agency overlap, a single IC should<br>responsibility by the appropriate juri-<br>ent management crosses jurisdiction<br>of may be designated if all parties ago<br>consider predesignating ICs in their<br>of the incident objectives on which so<br>The IC will approve the Incident Ac-<br>pering and releasing of incident reso | unction. (1) The two general ways: (a) sdiction and there is be designated with risdictional authority. onal and/or functional gree to such an r preparedness plans. subsequent incident etion Plan (IAP) and all |
|-------|--|--|---|
| prod  | <ul> <li>an incident.</li> <li>a single IC is designated for in jurisdiction with no functional ag cross-jurisdictional or multifunction has considered predesignating</li> </ul>  | cidents that occur within a single ency overlap or when all parties to a conal response agree to a single IC. ICs in its preparedness plans. Etives on which subsequent incident II requests pertaining to the dent resources.   | YESNO   |
| (Ve   | oluntary Information)  | Projected Compliance Date:,  | ,   |
| Su    | pporting Documentation:  | Compliance Strategy:   |   |
|       |  |  |   |

### II-A-3-b-1-b. Unified Command

| 173                 | b i b. ommed oommand   |  |   |  |  |
|---------------------|--|--|---|--|--|
| NIMS:               | UC is an important element in multijum anagement. It provides guidelines functional responsibilities to coordinate overcomes much of the inefficiency of from different functional and geography government, operate without a commutation of the inefficiency of the incident and those able to provide structure and contribute to the provide structure and contribute to t | to enable agencies with different legate, plan, and interact effectively. As and duplication of effort that can occopic jurisdictions, or agencies at different system or organizational frame actional responsibility for any or a specific resource support particulation planning for tactical activitient objectives; ensuring the intensity and making optimum use of the UC structure will depend on the ministrative jurisdictions are involved to the designation of a single IC may the testing the total action of the designation of a single IC may the designation of the location of | gal, geographic, and a team effort, UC cur when agencies erent levels of work. All agencies all aspects of an eipate in the UC dent strategies; ties is accomplished egration of tactical of all assigned ne location(s) of the de required). In the case |  |  |
| prod<br>auth<br>and | jurisdiction has implemented and instacted and instact cedures, and/or plans to ensure <b>all ag</b> nority or functional responsibility for an those able to provide specific resource.   | gencies with jurisdictional<br>ny or all aspects of an incident  | YESNO   |  |  |
| proc<br>Unif        | The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure it is prepared to participate in the Unified Command structure by contributing to the process of:  • determining overall incident strategies.  • selecting objectives.  • jointly planning tactical activities in accordance with approved incident objectives.  • integrating tactical operations.  • approving, committing, and making optimum use of all assigned resources.  Notes:   |  |   |  |  |
| (Vo                 | oluntary Information)  | Projected Compliance Date:, _  |   |  |  |
| Su                  | pporting Documentation:  | Compliance Strategy:   |   |  |  |
|                     |  |  |   |  |  |

### II-A-3-b-1-b-iii. Incident Action Plan

| NIMS:   | Under UC, the IAP is developed by the Planning Section Chief and is approved by the UC. A single individual, the Operations Section Chief, directs the actual implementation of the IAP. The Operations Section Chief will normally come from the agency with the greatest jurisdictional involvement. UC participants will agree on the designation of the Operations Section Chief. [II-A-3-b-1-b-iii (Page 15)] |                             |       |    |
|---|--|-----------------------------|-------|----|
| <ul> <li>The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure, when operating under a UC structure:</li> <li>the Planning Section Chief develops the IAP, which is approved by the UC.</li> <li>the Operations Section Chief directs the tactical implementation of the IAP.</li> <li>all participants agree on the designation of the Operations Section Chief.</li> </ul> |  |                             | YE\$! | NO |
|   | Notes:   |                             |       |    |
| (Ve   | oluntary Information)  | Projected Compliance Date:, |       |    |
| Su  | pporting Documentation:  | Compliance Strategy:        |       |    |
|   |  |                             |       |    |

## II-A-3-b-1-b-iv. Command Practices

| NIMS:   | UC works best when the participating members of the UC collocate at the Incident Command Post and observe the following practices: select an Operations Section Chief for each operational period; keep each other informed of specific requirements; establish consolidated incident objectives, priorities, and strategies; coordinate to establish a single system for ordering resources; develop a consolidated IAP, written or oral, evaluated and updated at regular intervals; and establish procedures for joint decisionmaking and documentation. [II-A-3-b-1-b-iv (Page 15)] |                             |  |  |  |
|---|---|-----------------------------|--|--|--|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure participating members of the UC: |   |                             |  |  |  |
| (Ve   | oluntary Information)   | Projected Compliance Date:, |  |  |  |
| Su  | upporting Documentation:  | Compliance Strategy:        |  |  |  |
|   |   |                             |  |  |  |

## II-A-3-b-2. Command Staff Responsibilities

| NIMS:                             | IMS: In an Incident Command organization, the Command Staff consists of the Incident Command and various special staff positions. The special staff positions are specifically designated, report directly to the Incident Command, and are assigned responsibility for key activities that are not a part of the ICS General Staff functional elements. Three special staff positions are typically identified in ICS: Public Information Officer, Safety Officer, and Liaison Officer. Additional positions may be required, depending on the nature, scope, complexity, and location(s) of the incident(s), or according to specific requirements established by the IC. [II-A-3-b-2 (Page 16)] |                            |  |  |  |
|-----------------------------------|--|----------------------------|--|--|--|
| prod<br>(sud<br>are<br><b>and</b> | The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure necessary special staff positions (such as a Public Information Officer, Safety Officer, and Liaison Officer) are specifically designated, report directly to the Incident Command, and are assigned responsibility for key activities that are not a part of the ICS General Staff functional elements.  |                            |  |  |  |
|                                   | Notes:   |                            |  |  |  |
| (V                                | oluntary Information)  | Projected Compliance Date: |  |  |  |
| Su                                | upporting Documentation:   | Compliance Strategy:       |  |  |  |
|                                   |  |                            |  |  |  |

### II-A-3-b-2-a. Public Information Officer

| NIMS:   | IMS: The PIO is responsible for interfacing with the public and media and/or with other agencies with incident-related information requirements. The PIO develops accurate and complete information on the incident's cause, size, and current situation; resources committed; and other matters of general interest for both internal and external consumption. The PIO may as perform a key public information-monitoring role. Whether the command structure is sing or unified, only one incident PIO should be designated. Assistants may be assigned from other agencies or departments involved. The IC must approve the release of all incident-related information. [II-A-3-b-2-a (Page 16)] |                            |       |  |
|---|---|----------------------------|-------|--|
| <ul> <li>The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure when a PIO is designated:</li> <li>the PIO develops accurate and complete information on the incident for both internal and external consumption.</li> <li>only one incident PIO is designated (even under Unified Command).</li> <li>the IC approves the release of all incident-related information.</li> </ul> |   |                            | YESNO |  |
| (Vo   | Dluntary Information)   | Projected Compliance Date: | .,    |  |
| Su  | pporting Documentation:   | Compliance Strategy:       |       |  |
|   |   |                            |       |  |

### II-A-3-b-2-b. Safety Officer

|       | Z D. Galety Gilleel  |  |  |
|-------|--|--|--|
|       | safety, including the health and size sponsibility for the safe conduction and supervisors at all levels of in IC for the set of systems and phazardous environments, coole implementation of measures to general safety of incident oper prevent unsafe acts during incident designated, in spite of the firmay be involved. Assistants mor departments constituting the Section Chief must coordinate responder health and safety is safety management functions agencies, and with private-section that the agencies, organization management efforts do not lose programs, policies, and personners. | tions and advises the IC on all matters afety of emergency responder personate of incident management operations acident management. The SO is, in to procedures necessary to ensure on redination of multiagency safety effor promote emergency responder sations. The SO has emergency auticident operations. In a UC structure fact that multiple jurisdictions and may be required and may be assigned uC. The SO, Operations Section according to the SO of the SO operations of t | rests with the IC or UC urn, responsible to the regoing assessment of orts, and afety, as well as the thority to stop and/or a single SO should or functional agencies ed from other agencies chief, and Planning ety and emergency a coordination of cross functional ations. It is important to o joint safety ility for their own the overall effort to |
| proce | the SO monitors incident oper matters relating to operational state SO is responsible to the IC for procedures necessary to ensure environments, coordination of mimplementation of measures to pasfety, and the general safety of the SO has emergency authoriduring incident operations.  only one incident SO is design the SO, Operations Section Ch   | then a Safety Officer is designated: rations and advises the IC on all afety. For the set of systems and the engoing assessment of hazardous aultiagency safety efforts, peromote emergency responder of incident operations. The interest of the stop and/or prevent unsafe acts atted (even under Unified Command). The interest of the inte |  |
| (Volu | untary Information)  | Projected Compliance Date:   | ,  |
| Supp  | porting Documentation:   | Compliance Strategy:   |  |

## II-A-3-b-2-c. Liaison Officer

| NIMS:  | The LNO is the point of contact for re nongovernmental organizations, and representatives from assisting or coot the LNO. Agency and/or organization have the authority to speak for the matters, following appropriate contact and personnel from other agencies of management activities may be assign (Page 17)] | d/or private entities. In either a sing operating agencies and organization ional representatives assigned their parent agencies and/or organisultations with their agency lead or organizations (public or private) | gle or UC sons coording to an incidential | tructure,<br>nate throu<br>lent mus<br>on all<br>Assistants<br>n incident | ť<br>S |
|--|---|--|---|---|--------|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure when a Liaison Officer is designated:  • the LNO is the point of contact for representatives of other government agencies, nongovernmental organizations, and/or private entities, in either a single or UC structure.  • agency and organizational representatives have the authority to speak for their parent agencies on all matters, following appropriate consultations with their agency leadership.  Notes: |   | Y  | ES  | NO  |        |
| (Ve  | oluntary Information)   | Projected Compliance Date:,  |   |   |        |
| Su   | pporting Documentation:   | Compliance Strategy:   |   |   |        |
|  |   |  |   |   |        |

# II-A-3-c-1-a. Operations Section Chief

| NIMS: | incident-related operational activities. The Operations Section Chief will establish tactical objectives for each operational period, with other section chiefs and unit leaders establishing their own supporting objectives. The Operations Section Chief may have one or more deputies assigned, with the assignment of deputies from other agencies encouraged in the case of multijurisdictional incidents. An Operations Section Chief should be designated for each operational period and should have direct involvement in the preparation of the IAP for the corresponding period of responsibility. [II-A-3-c-1-a (Page 19)] |   |       |  |  |  |  |  |
|-------|---|---|-------|--|--|--|--|--|
| proc  | i jurisdiction has implemented and instruction plans to ensure the Corporation is responsible to the IC or UC for the incident-related operational active establishes tactical objectives for is designated for each operational phas direct involvement in the preoperational period of responsibility.  Notes:  | operations Section Chief: e direct management of all rities. r each operational period. period. | YESNO |  |  |  |  |  |
| (Vo   | oluntary Information)   | Projected Compliance Date:  | ,     |  |  |  |  |  |
| Su    | pporting Documentation:   | Compliance Strategy:  |       |  |  |  |  |  |
|       |   |   |       |  |  |  |  |  |

## II-A-3-c-1-b. Branches

| n<br>tr<br>C  | dranches may be used to serve sevelature. In general, branches are est<br>ne recommended span of control of<br>Operations Section Chief (a ratio of<br>Orger-scale law enforcement operate | ablished when the number of divis<br>f one supervisor to three to seven<br>1:5 is normally recommended, or | sions or g<br>subordina | roups exc<br>ates for th | ceeds<br>ne |
|---|--|--|-------------------------|--------------------------|-------------|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure <b>branches are established</b> when the number of divisions or groups exceeds the recommended span of control for the Operations Section Chief.  Notes: |  |  |                         | YES                      | NO          |
| (Volu   | ntary Information)   | Projected Compliance Date:,  |                         |                          |             |
| Suppo   | orting Documentation:  | Compliance Strategy:   |                         |                          |             |

## II-A-3-c-1-c. Divisions and Groups

| manageable spar<br>established to div<br>Groups are estab<br>certain types of ind<br>functional group in  | ups are established when the number of resources exceeds the of control of the IC and the Operations Section Chief. Divisions are ide an incident into physical or geographical areas of operation. ished to divide the incident into functional areas of operation. For dents, for example, the IC may assign intelligence-related activities to a the Operations Section. There also may be additional levels of supervision or Group level. [II-A-3-c-1-c (Page 19)] | • |  |  |
|---|---|---|--|--|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure:  • Divisions and Groups are established when the number of resources exceeds the manageable span of control of the IC and the Operations Section Chief.  • Divisions are established to divide an incident into physical or geographical areas of operation.  • Groups are established to divide the incident into functional areas of operation.  Notes: |   |   |  |  |
| (Voluntary Information)   | Projected Compliance Date:,   |   |  |  |
| Supporting Documentation:   | Compliance Strategy:  |   |  |  |

## II-A-3-c-1-d. Resources

| NIMS:  | S: Resources refer to the combination of personnel and equipment required to enable incident management operations. Resources may be organized and managed in three different ways, depending on the requirements of the incident: (i) Single Resources. These are individual personnel and equipment items and the operators associated with them. (ii) Task Forces. A Task Force is any combination of resources assembled in support of a specific mission or operational need. All resource elements within a Task Force must have common communications and a designated leader. (iii) Strike Teams. Strike Teams are a set number of resources of the same kind and type that have an established minimum number of personnel. The use of Strike Teams and Task Forces is encouraged, wherever possible, to optimize the use of resources, reduce the span of control over a large number of single resources, and reduce the complexity of incident management coordination and communications. [II-A-3-c-1-d (Page 20)] |                               |  |  |  |  |  |
|--|---|-------------------------------|--|--|--|--|--|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure resources are organized and managed, depending on the requirements of the incident, as either single resources, Task Forces, or Strike Teams.  Notes: |   |                               |  |  |  |  |  |
| (Ve  | oluntary Information)   | Projected Compliance Date:, _ |  |  |  |  |  |
| Su   | apporting Documentation:  | Compliance Strategy:          |  |  |  |  |  |
|  |   |                               |  |  |  |  |  |

### II-A-3-c-2. Planning Section

NIMS: The Planning Section collects, evaluates, and disseminates incident situation information and intelligence to the IC or UC and incident management personnel. prepares status reports, displays situation information, maintains status of resources assigned to the incident, and develops and documents the IAP based on guidance from the IC or UC. The Planning Section comprises four primary units, as well as a number of technical specialists to assist in evaluating the situation, developing planning options, and forecasting requirements for additional resources. The Planning Section is normally responsible for gathering and disseminating information and intelligence critical to the incident, unless the IC places this function elsewhere. The Planning Section is also responsible for developing and documenting the IAP. The IAP includes the overall incident objectives and strategies established by the IC or UC. In the case of UC, the IAP must adequately address the mission and policy needs of each jurisdictional agency, as well as interaction between jurisdictions, functional agencies, and private organizations. The IAP also addresses tactical objectives and support activities required for one operational period, generally 12 to 24 hours. The IAP also contains provisions for continuous incorporation of "lessons learned" as incident management activities progress. An IAP is especially important when (a) resources from multiple agencies and/or jurisdictions are involved; (b) multiple jurisdictions are involved; (c) the incident will effectively span several operational periods; (d) changes in shifts of personnel and/or equipment are required; or there is a need to document actions and/or decisions. [II-A-3-c-2 (Page 20)]

The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure the Planning Section:

\_\_\_\_YES \_\_\_\_NO

- collects, evaluates, and disseminates incident situation information and intelligence to the IC or UC and incident management personnel.
- prepares status reports, displays situation information, and maintains status of resources assigned to the incident.
- develops and documents the IAP based on guidance from the IC or UC.
- gathers and disseminates information and intelligence critical to the incident, unless the IC places this function elsewhere.

The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure the IAP:

- includes the **overall incident objectives and strategies** established by the IC or UC.
- adequately addresses the mission and policy needs of each jurisdictional agency in the case of UC.
- adequately addresses the interaction between jurisdictions, functional agencies, and private organizations in the case of UC.
- addresses tactical objectives and support activities required for each operational period, generally 12 to 24 hours.
- contains provisions for continuous incorporation of "lessons learned" as incident management activities progress.
- is developed when resources or authorities from multiple agencies and/or jurisdictions are involved.
- is developed when the incident will **effectively span several operational periods.**
- is developed when changes in shifts of personnel and/or equipment are required.
- is developed when there is a need to document actions and/or decisions.

# II. Command and Management

| Notes:                    |                             |
|---------------------------|-----------------------------|
| (Voluntary Information)   | Projected Compliance Date:, |
| Supporting Documentation: | Compliance Strategy:        |
|                           |                             |
|                           |                             |
|                           |                             |

# II-A-3-c-3. Logistics Section

| NIMS: | The Logistics Section is responsible effective and efficient incident made off-incident locations. It also proving maintenance and fuel, food service support, and emergency respondence required. [II-A-3-c-3 (Page 22)]  | nagement, including ordering re<br>rides facilities, transportation, su<br>ses, communications and inform   | esources from<br>upplies, equipment<br>nation technology |
|-------|--|---|--|
| prod  | e jurisdiction has implemented and instructions, and/or plans to ensure the Louis responsible for all support require effective and efficient incident manaresources from off-incident locations provides facilities.  provides transportation.  provides supplies.  provides equipment maintenance provides food services.  provides communications and information provides emergency responder maintenance inoculations, as required. | ogistics Section: rements needed to facilitate agement, including ordering s.  and fuel.  ormation technology support. edical services, including | YESNO  |
| (Ve   | oluntary Information)  | Projected Compliance Date:,   |  |
| Su    | pporting Documentation:  | Compliance Strategy:  |  |
|       |  |   |  |

### II-A-3-c-4. Finance/Administration Section

| NIMS: | incident management activities re<br>services. Not all incidents will rec<br>cases that require only one speci   | n is established when the agency(s) is<br>equire(s) finance and other administrati<br>quire a separate Finance/Administrati<br>ific function (e.g., cost analysis), this<br>t in the Planning Section. [II-A-3-c-4 (F | ative suppo<br>ion Section.<br>service may | In |
|-------|--|---|--|----|
| prod  | e jurisdiction has implemented and instructions and/or plans to ensure:  • a Finance/Administration Section agency(s) involved in incident manafinance and other administrative sues a technical specialist is assigned to one specific Finance/Administrations.  Notes: | n is established when the agement activities require(s) pport services. In the Planning Section when only   | YES  | NO |
| (Ve   | oluntary Information)  | Projected Compliance Date:,   | -  |    |
| Su    | pporting Documentation:  | Compliance Strategy:  |  |    |
|       |  |   |  |    |

# II-A-3-c-5. Information and Intelligence Function

| NIMS:              | NIMS: The analysis and sharing of information and intelligence are important elements of ICS. In this context, intelligence includes not only national security or other types of classified information but also other operational information, such as risk assessments, medical intelligence (i.e., surveillance), weather information, geospatial data, structural designs, toxic contaminant levels, and utilities and public works data, that may come from a variety of different sources. Traditionally, information and intelligence functions are located in the Planning Section. However, in exceptional situations, the IC may need to assign the information and intelligence functions to other parts of the ICS organization. In any case, information and intelligence must be appropriately analyzed and shared with personnel, designated by the IC, who have proper clearance and a "need-to-know" to ensure that they support decision-making. [II-A-3-c-5 (Page 23)] |                             |  |  |  |  |  |
|--------------------|--|-----------------------------|--|--|--|--|--|
| prod<br>app<br>who | jurisdiction has implemented and inscedures, and/or plans to ensure <b>infor</b> ropriately analyzed and shared with part have a <b>proper clearance and a "ne</b> port decisionmaking.  | YESNO                       |  |  |  |  |  |
|                    | Notes:   |                             |  |  |  |  |  |
| (Vo                | oluntary Information)  | Projected Compliance Date:, |  |  |  |  |  |
| Su                 | pporting Documentation:  | Compliance Strategy:        |  |  |  |  |  |
|                    |  |                             |  |  |  |  |  |

## II-A-3-c-5-a. Information and Intelligence Function (organization)

| NIMS:                      | for tactical or classified intelligence a supporting Agency Representatives. Within the Planning Section. This need for tactical intelligence and what As a Branch Within the Operation incidents with a high need for tactical law enforcement is a member of the option may be most appropriate when or when there is a need to manage a sensitive intelligence or information for which intelligence plays a crucial how it is organized, the information developing, conducting, and man operations as directed by the IC. operational security activities, as information of all types (e.g., class information, proprietary and pershandled in a way that not only said to those who need access to it so missions. The information and interesting the support of the support | ption may be most appropriate in incland in which incident-related intelliged, through real-time, reach-back capar option may be most appropriate in a sen no law enforcement entity is a mean on law enforcement entity is a mean of law enforcement entity is a mean of law enforcement entity is a mean intelligence (particularly classified a UC. (d) As a Separate General States an incident is heavily influenced by an an incident is heavily influenced by an an incident is particularly relevant to a law enformation is particularly relevant to the second intelligence function is also as the complex task of ensure sified information, or export-control of the second information, or export-control of the second information also has the restational-security matters with public insibility of the PIO, particularly were presented the second in the PIO, particularly were second in the PIO. | cidents with little need ence is provided by abilities. (b) As a Unit on incident with some ember of the UC. (c) to appropriate in intelligence) and when aff Section. This by intelligence factors assified or highly to a terrorism incident, le. Regardless of the oresponsible for a plans and curity and ring that sensitive enforcement blled information) is the ensures that it gets ely conduct their isponsibility for blic awareness there such public |
|----------------------------|--|--|---|
| prod<br><b>fund</b><br>Sec | jurisdiction has implemented and inscedures, and/or plans to <b>organize the ction</b> either within the Command Staftion, as a branch within the Operation or Staff Section.  | e intelligence and information ff, as a unit within the Planning   | YESNO   |
| proc<br>func               | jurisdiction has implemented and inspedures, and/or plans to ensure the inction is responsible for:  developing, conducting, and man security plans and operations as directions as directions as directions as directions and operations and operation and operations are public awareness activities of the  | nformation and intelligence  naging information-related rected by the IC, including of all types.  erational security matters with   |   |
|                            | Notes:   |  |   |
| (Vo                        | oluntary Information)  | Projected Compliance Date:,  |   |
| Su                         | pporting Documentation:  | Compliance Strategy:   |   |
|                            |  |  |   |
|                            |  |  |   |

### II-A-4-a. Description

NIMS: An Area Command is activated only if necessary, depending on the complexity of the incident and incident management span-of-control considerations. An agency administrator or other public official with jurisdictional responsibility for the incident usually makes the decision to establish an Area Command. An Area Command is established either to oversee the management of multiple incidents that are each being handled by a separate ICS organization or to oversee the management of a very large incident that involves multiple ICS organizations, such as would likely be the case for incidents that are not site specific, geographically dispersed, or evolve over longer periods of time, (e.g., a bioterrorism event). In this sense, acts of biological, chemical, radiological, and/or nuclear terrorism represent particular challenges for the traditional ICS structure and will require extraordinary coordination between Federal, State, local, tribal, private-sector, and nongovernmental organizations. Area Command is also used when there are a number of incidents in the same area and of the same type, such as two or more hazardous material (HAZMAT) or oil spills, and fires. These represent incidents that may compete for the same resources. When incidents do not have similar resource demands, they are usually handled separately and are coordinated through an Emergency Operations Center (EOC). If the incidents under the authority of the Area Command are multijurisdictional, then a Unified Area Command should be established. This allows each jurisdiction to have representation in the command structure. Area Command should not be confused with the functions performed by an EOC. An Area Command oversees management of the incident(s), while an EOC coordinates support functions and provides resources support. [II-A-4-a (Page 25)] \_\_\_\_YES \_\_\_\_ NO The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure an Area Command is established, when necessary, to: • oversee the management of multiple incidents that are each being handled by a separate ICS organization. • oversee the management of a very large incident that involves multiple ICS organizations. • manage a number of incidents in the same area and of the same tvpe. The jurisdiction has implemented and institutionalized processes. procedures, and/or plans to ensure if incidents under the authority of an Area Command are multijurisdictional, a Unified Area Command is established. Notes: \_ (Voluntary Information) Projected Compliance Date: \_\_\_\_\_, \_\_\_ Supporting Documentation: Compliance Strategy:

## II-A-4-b. Responsibilities

| incident-related priorities; al<br>incidents are properly mana<br>and do not conflict with each<br>needs and report them to EC<br>that short-term emergency re  | llocate critical resources according to<br>ged; ensure that incident management<br>the other or with agency policy; identification<br>OCs and/or multiagency coordination<br>to ecovery is coordinated to assist in the  | to priorities; ensure that<br>ent objectives are met<br>fy critical resource<br>n entities; and ensure   |
|---|--|--|
| cedures, and/or plans to ensure consibility to:  set overall incident-related particular and allocate critical resources are ensure incidents are properly ensure incident management conflict with each other or with identify critical resource new multiagency coordination entite ensure short-term emergency the transition to full recovery of the state of the control | an Area Command has the priorities. ccording to priorities. managed. It objectives are met and do not th agency policy. eds and report them to EOCs and/or ies. Ey recovery is coordinated to assist in operations.  | YESNO  |
| oluntary Information)   | Projected Compliance Date:   | _1   |
| pporting Documentation:   | Compliance Strategy:   |  |
|   | incident-related priorities; at incidents are properly manal and do not conflict with each needs and report them to EC that short-term emergency recovery operations. [II-A-4-II jurisdiction has implemented at cedures, and/or plans to ensure consibility to:  • set overall incident-related personate incidents are properly ensure incident management conflict with each other or with identify critical resource need multiagency coordination entities ensure short-term emergency that transition to full recovery conductory information) | ensure incident resources according to priorities. ensure incidents are properly managed. ensure incident management objectives are met and do not conflict with each other or with agency policy. eidentify critical resource needs and report them to EOCs and/or multiagency coordination entities. ensure short-term emergency recovery is coordinated to assist in the transition to full recovery operations.  Notes:    Diuntary Information   Projected Compliance Date: |

## **II-B-2-a.** Emergency Operations Center (see paragraph 3)

| NIMS:  | temporary, short-term needs. The p<br>on the size of the jurisdiction, resou<br>workload. EOCs may be organized<br>specific organizational structure<br>functions: coordination; commun | tions and facilities or may be establishe<br>ohysical size, staffing, and equipping of<br>press available, and anticipated incident<br>and staffed in a variety of ways. Regar<br>used, EOCs should include the follo<br>nications; resource dispatch and trac<br>and dissemination. [II-B-2-a (Page 27 | an EOC will d<br>t management<br>rdless of the<br>wing core<br>cking; and |     |
|--|---|---|---|-----|
| The jurisdiction has implemented and instiprocedures, and/or plans for its EOC to infunctions:  • coordination.  • communications.  • resource dispatch and tracking.  • information collection, analysis, a |   | nclude the following core   | YES   | _NO |
| ()/-   |   | Drainated Compliance Date:  |   |     |
| (۷0  | oluntary Information)   | Projected Compliance Date:,   | _   |     |
| Su   | pporting Documentation:   | Compliance Strategy:  |   |     |
|  |   |   |   |     |

# **II-B-2-b. Multiagency Coordination Entities**

| multiagency coordination entities agency involved in incident mana awareness and resource status in and/or Area Commands in conce allocating resources required by priorities established by the IC or requirements; coordinating and rand providing strategic coordination entities are also typ plans, procedures, communication improved incident management accordinated with appropriate pre-   | s typically include the following: e<br>agement activities is providing ap<br>information; establishing priorities<br>it with the IC or UC(s) involved; a<br>incident management personnel<br>r UC; anticipating and identifying<br>resolving policy issues arising fro<br>tion as required. Following incide<br>ically responsible for ensuring th<br>ons, staffing, and other capabilities<br>are acted on. These improvements<br>paredness organizations, if these  | ensuring that each oppropriate situational so between incidents acquiring and in concert with the future resource om the incident(s); ents, multiagency lat improvements in es necessary for s should also be   |
|--|--|---|
| cedures, and/or plans for multiagency ablished, to be responsible for the following encycle each agency involved in incomproviding appropriate situational information.  • establish priorities between incide concert with the IC or UC(s) involved acquire and allocate resources repersonnel in concert with the priority anticipate and identify future resources and identify future resources are coordinate and resolve policy issues provide strategic coordination as ensure improvements in plans, put staffing, and other capabilities are a ensure necessary improvements preparedness organizations following | y coordination entities, when owing functions: sident management activities is awareness and resource status ents and/or Area Commands in ed. equired by incident management ties established by the IC or UC. burce requirements. ues arising from the incident(s). It is required. The recordinate on, following the incident(s) are coordinated with appropriate ang the incident(s).   | YESNO   |
| oluntary Information)  | Projected Compliance Date:,  |   |
| upporting Documentation:   | Compliance Strategy:   |   |
|  | multiagency coordination entities agency involved in incident mana awareness and resource status in and/or Area Commands in conce allocating resources required by priorities established by the IC or requirements; coordinating and read providing strategic coordination entities are also type plans, procedures, communication improved incident management accordinated with appropriate preconstituted separately. [II-B-2-b (incident)] incidents, and/or plans for multiagency ablished, to be responsible for the following appropriate situational information.  In establish priorities between incident concert with the IC or UC(s) involved acquire and allocate resources repersonnel in concert with the priority anticipate and identify future resourced in anticipate and resolve policy issues provide strategic coordination as ensure improvements in plans, pustaffing, and other capabilities are a ensure necessary improvements preparedness organizations following Notes:    Output | establish priorities between incidents and/or Area Commands in concert with the IC or UC(s) involved.  acquire and allocate resources required by incident management personnel in concert with the priorities established by the IC or UC.  anticipate and identify future resource requirements.  coordinate and resolve policy issues arising from the incident(s).  provide strategic coordination as required.  ensure improvements in plans, procedures, communications, staffing, and other capabilities are acted on, following the incident(s).  ensure necessary improvements are coordinated with appropriate preparedness organizations following the incident(s).  Notes:  Oluntary Information)  Projected Compliance Date: |

## II-C-1-a. The PIO Supports the Incident Command

| NIMS: | Under the ICS, the Public Information Incident Command structure. The Plant Pl | IO represents and advises the Incating to the management of the inces, emergency public information monitoring, and other functions reauthorities, and disseminate accept, particularly regarding information is also responsible for coordinates and serving as the on-scene letion Center (JIC), which is typication or tribal EOC tasked with primary JIS provides the mechanism for interess jurisdictions, and with private- | cident Command on cident. The PIO and warnings, rumor equired to curate and timely on on public health ating public e link to the Joint PIO serves as a field lly collocated with y incident egrating public |
|-------|--|---|--|
| proc  | pjurisdiction has implemented and instruction plans for the PIO to: represent and advise the Incident information matters relating to the mandle functions required to coordinauthorities, and disseminate accurate to the incident, including handling memergency public information and response, and media monitor coordinate public information at a serve as the on-scene link to the serve as a field PIO with links to the (JIC) during a large-scale operation   | Command on all public nanagement of the incident. nate, clear with appropriate te and timely information related nedia and public inquiries, d warnings, rumor monitoring ring.  or near the incident site.  Joint Information System (JIS). he Joint Information Center  | YESNO  |
| (Vo   | oluntary Information)  | Projected Compliance Date:, _   |  |
| Su    | pporting Documentation:  | Compliance Strategy:  |  |
|       |  |   |  |

# II-C-1-b. Coordination and Integration

| and across functional age | ns must be coordinated and integrate<br>ncies; among Federal, State, local, an<br>ngovernmental organizations. [//-C-1-k | d tribal partners; and |
|---------------------------|--|------------------------|
| functions:                | dinate and integrate public information cross functional agencies.   | YESNO                  |
| (Voluntary Information)   | Projected Compliance Date:   |                        |
| Supporting Documentation: | Compliance Strategy:   |                        |

# II-C-2-a. Joint Information System

| NIMS: | delivery of understandable, timely a crisis. It includes the plans, protein the public during incident operations related to an incident, organization PIOs, staff, and JICs include the following: interagency   | tegrated, and coordinated mechanism to ensure the v, accurate, and consistent information to the public in tocols, and structures used to provide information to ons, and encompasses all public information including all Federal, State, local, tribal and private established to support an incident. Key elements v coordination and integration; developing and; support for decision-makers; and flexibility, 2-2-a (Page 30)] |
|-------|---|--|
| prod  | pjurisdiction has implemented and inspedures, and/or plans for its Joint Information provide an organized, integrated, ensure the delivery of understandable consistent information to the public include plans, protocols, and struinformation to the public during incident, including all Federal, Stationary and provide support for decisionmake be flexible, modular, and adaptable provides. | rmation System to: and coordinated mechanism to ble, timely, accurate, and in a crisis. ctures used to provide dent operations. a operations related to an e, local, tribal, and private stablished to support an incident. a and integration. messages. ers. ele.   |
| (Ve   | oluntary Information)   | Projected Compliance Date:,  |
| Su    | pporting Documentation:   | Compliance Strategy:   |

### II-C-2-b. Joint Information Center

NIMS: A JIC is a physical location where public affairs professionals from organizations involved in incident management activities can collocate to perform critical emergency information, crisis communications, and public affairs functions. It is important for the JIC to have the most current and accurate information regarding incident management activities at all times. The JIC provides the organizational structure for coordinating and disseminating official information. JICs may be established at each level of incident management, as required. Note the following:

- The JIC must include representatives of each jurisdiction, agency, private sector, and nongovernmental organization involved in incident management activities.
- A single JIC location is preferable, but the system should be flexible and adaptable enough to accommodate multiple JIC locations when the circumstances of an incident require. Multiple JICs may be needed for a complex incident spanning a wide geographic area or multiple jurisdictions.
- Each JIC must have procedures and protocols to communicate and coordinate effectively with other JICs, as well as with other appropriate components of the ICS organization.

| [II-C-2-b (Page 30)]  |  |    |    |     |
|---|--|----|----|-----|
| The jurisdiction has implemented and in procedures, and/or plans for:  • the JIC to include representatives private sector organization, and involved in incident management at multiple JIC locations when requincident.  • each JIC to communicate and content appropriate components of the Notes: | of each jurisdiction, agency, nongovernmental organization activities.  uired by the circumstances of an pordinate with other JICs and | YE | ES | _NO |
| (Voluntary Information)   | Projected Compliance Date:,  |    |    |     |
| Supporting Documentation:   | Compliance Strategy:   |    |    |     |
|   |  |    |    |     |

# III. Preparedness

# III-A-2. A Unified Approach

| to ensure mission integrati   | nified approach. A major objective o<br>ion and interoperability in response a<br>dictional lines, as well as between p<br>e 33)] | to emergent crises |
|---|---|--------------------|
| The jurisdiction uses a unified app<br>mission integration and interop<br>jurisdictional lines, as well as betw<br>Notes: |   | YESNO              |
| (Voluntary Information)   | Projected Compliance Date:  |                    |
| Supporting Documentation:   | Compliance Strategy:  |                    |

# **III-B. Achieving Preparedness**

| the preparedness cycle i  | local, and tribal jurisdictions are responding advance of an incident and appropriate antal organizations in such implementate. | ely including priva | ate |
|---|---|---------------------|-----|
| The jurisdiction has implemente<br>an incident and appropriately in<br>nongovernmental organization |   | YES                 | _NO |
| Notes:  |   |                     |     |
| (Voluntary Information)   | Projected Compliance Date:  | .,                  |     |
| Supporting Documentation:   | Compliance Strategy:  |                     |     |
|   |   |                     |     |
|   |   |                     |     |
|   |   |                     |     |

### **III-B-1. Preparedness Organizations**

NIMS: Preparedness is the responsibility of individual jurisdictions; this responsibility includes coordinating various preparedness activities among all appropriate agencies within a jurisdiction, as well as across jurisdictions and with private organizations. This coordination is affected by mechanisms that range from individuals to small committees to large standing organizations. These mechanisms are referred to in this document as "preparedness organizations," in that they serve as ongoing forums for coordinating preparedness activities in advance of an incident. Preparedness organizations represent a wide variety of committees, planning groups, and other organizations that meet regularly and coordinate with one another to ensure an appropriate focus on planning, training, equipping, and other preparedness requirements within a jurisdiction and/or across jurisdictions. The needs of the jurisdictions involved will dictate how frequently such organizations must conduct their business, as well as how they are structured. When preparedness activities routinely need to be accomplished across jurisdictions, preparedness organizations should be multijurisdictional. Preparedness organization at all jurisdictional levels should establish and coordinate emergency plans and protocols including public communications and awareness; integrate and coordinate the activities of the jurisdictions and functions within their purview; establish the standards, quidelines, and protocols necessary to promote interoperability among member jurisdictions and agencies; adopt standards, guidelines, and protocols for providing resources to requesting organizations, including protocols for incident support organizations; set priorities for resources and other requirements; and ensure the establishment and maintenance of multiagency coordination mechanisms, including EOCs, mutual-aid agreements, incident information systems, nongovernmental organization and private-sector outreach, public awareness and information systems, and mechanisms to deal with information and operations security. [III-B-1 (Page 34)]

The jurisdiction has defined and institutionalized one or more preparedness organizations responsible for the jurisdictional and interjurisdictional coordination of NIMS preparedness requirements.

\_\_YES \_\_\_\_NO

The jurisdiction's preparedness organization(s):

- have implemented and institutionalized processes, systems, procedures, and/or plans that ensure preparedness activities are coordinated among all appropriate agencies within a jurisdiction, across jurisdictions, and with private organizations.
- · meet regularly.
- is/are **multijurisdictional** when regular cross-jurisdiction coordination is necessary.

The jurisdiction's preparedness organization(s) conduct the following preparedness activities:

- establish and coordinate **emergency plans and protocols**, including public communications and awareness.
- integrate and coordinate activities of the jurisdictions and functions within their purview.
- establish the **standards**, **guidelines**, **and protocols** necessary to promote interoperability among member jurisdictions and agencies.
- adopt standards, guidelines, and protocols for providing resources to requesting organizations, including protocols for incident support organizations.
- set priorities for resources and other requirements.

The jurisdiction's preparedness organization(s) have ensured the establishment and maintenance of the following multiagency coordination mechanisms:

• Emergency Operations Centers (EOCs).

### III. Preparedness

# **III-B-2. Preparedness Programs**

| of tak   | the preparedness cycle (planni<br>ing action to correct and mitig  | programs that address the requi<br>ing, training, equipping, exercisi<br>ate). These programs should add<br>, and protocols. [III-B-2 (Page 35) | ng, evaluating, a<br>opt relevant NIM | and . |
|--|--|---|---------------------------------------|-------|
| address<br>steps: • pla • tra • eq • ex • ev • co • mi The juris | sdiction has established prepared the requirements for each of the anning.  anning.  uipping.  ercising.  aluating.  rrective actions.  tigation actions.  sdiction's preparedness programs ds, guidelines, processes, and | s have adopted relevant NIMS  | YES                                   | NO    |
|  | Notes:   |   |                                       |       |
| (Volunt  | ary Information)   | Projected Compliance Date:,   |                                       |       |
| Support  | ing Documentation:   | Compliance Strategy:  |                                       |       |

# III-B-2-a. Preparedness Planning

| NIMS: | Plans describe how personnel, equipment, and other governmental and nongovernmental resources will be used to support incident management requirements. Plans represent the operational core of preparedness and provide mechanisms for setting priorities, integrating multiple entities and functions, establishing collaborative relationships, and ensuring that communications and other systems effectively support the complete spectrum of incident management activities. The following are the principal types of plans: [III-B-2-a (Page 35)] |   |       |
|-------|--|---|-------|
| insti | e jurisdiction's preparedness planning itutionalized plans that:  describe how governmental and not be used to support incident manage provide mechanisms for setting price provide mechanisms for integrating functions.  provide mechanisms for establishing provide mechanisms for ensuring the systems effectively support the comanagement activities.  Notes:  | ongovernmental resources will ement requirements. orities. g multiple entities and ong collaborative relationships. eat communications and other omplete spectrum of incident | YESNO |
| (Vo   | oluntary Information)  | Projected Compliance Date:,   |       |
| Su    | pporting Documentation:  | Compliance Strategy:  |       |
|       |  |   |       |

## III-B-2-a-1. Emergency Operations Plan (EOP)

| II-B-Z | a-1. Emergency Operations Plan (EOP)   |   |
|--------|--|---|
| NIMS:  | Each jurisdiction develops an EOP that defines the scope of primanagement activities necessary for that jurisdiction. The EOF organizational structures, roles and responsibilities, policies, a providing emergency support. The EOP facilitates response an activities (which set the stage for successful long-term recover decisions on long-term prevention and mitigation efforts or risk measures directed at specific hazards. An EOP should be flexible emergencies. A complete EOP should describe the purpose of assumptions, concept of operations, organization and assignmadministration and logistics, plan development and maintenance references. It should also contain functional annexes, hazard-sa glossary. EOPs should predesignate jurisdictional and/or functionative to the IC or UC whenever possible to facilitate a collaborative incident management. While the preparedness of beyond the scope of the NIMS, EOPs should also include pre-inpublic awareness, education, and communications plans and property (Page 35)] | should also describe and protocols for d short-term recovery by). It should drive k-based preparedness ble enough for use in all the plan, situation and tent of responsibilities, ce, and authorities and pecific appendices, and ctional area responsive and the public is generally incident and post-incident |
| Ope    | jurisdiction has implemented and institutionalized an Emergency rations Plan (EOP) that:  defines the scope of preparedness and incident management  | YESNO   |

- describes **organizational structures**, **roles and responsibilities**, **policies**, **and protocols** for providing emergency support.
- facilitates response and short-term recovery activities.
- is **flexible** enough to use in all emergencies.
- describes the EOP purpose.
- describes the EOP situation and assumptions.
- describes the EOP concept of operations.
- describes the EOP organization and assignment of responsibilities.
- describes the administration and logistics of the EOP.
- describes EOP development and maintenance.
- describes the EOP authorities and references.
- contains functional annexes.
- contains hazard-specific appendices.
- · contains a glossary.
- **predesignates** jurisdictional and/or functional area representatives to the IC or UC whenever possible.
- includes pre-incident and post-incident public awareness, education, and communications plans and protocols.

| Notes:                    |                             |
|---------------------------|-----------------------------|
| (Voluntary Information)   | Projected Compliance Date:, |
| Supporting Documentation: | Compliance Strategy:        |
|                           |                             |
|                           |                             |

### III-B-2-a-2. Procedures

NIMS: Each organization covered by the EOP should develop procedures that translate the tasking to that organization into specific action-oriented checklists for use during incident management operations, including how the organization will accomplish its assigned tasks. Procedures are documented and implemented with checklists; resource listings; maps, charts, and other pertinent data; mechanisms for notifying staff; processes for obtaining and using equipment, supplies, and vehicles; methods of obtaining mutual aid; mechanisms for reporting information to organizational work centers and EOCs; and communications operating instructions, including connectivity with private-sector and nongovernmental organizations. The development of procedures is required in accordance with the law for certain risk-based, hazard-specific programs. There are four standard levels of procedural documents:

- Overview--a brief concept summary of an incident-related function, team, or capability.
- Standard Operating Procedure (SOP) or Operations Manual--a complete reference document that details the procedures for performing a single function or a number of interdependent functions.
- Field Operations Guide (FOG) or Handbook--a durable pocket or desk guide that contains essential information required to perform specific assignments or functions.
- Job Aid--a checklist or other aid that is useful in performing or training for a job. [III-B-2-a-2 (Page 36)]

| Each organization with responsibilities under the EOP has developed |
|---|
| procedures that are documented and implemented through:             |

\_\_\_\_YES \_\_\_\_NO

- · checklists.
- · resource listings.
- · maps, charts, and other pertinent data.
- · mechanisms for notifying staff.
- processes for obtaining and using equipment, supplies, and vehicles.
- · methods of obtaining mutual aid.
- mechanisms for reporting information to organizational work centers and EOCs.
- **communications operating instructions** (that include connectivity with private-sector and nongovernmental organizations).

Procedures for **risk-based**, **hazard-specific** programs were developed in accordance with all applicable **legal requirements**.

| Notes:                    |                             |
|---------------------------|-----------------------------|
| (Voluntary Information)   | Projected Compliance Date:, |
| Supporting Documentation: | Compliance Strategy:        |
|                           |                             |
|                           |                             |

# III-B-2-a-3. Preparedness Plans

| NIMS: | training needs (based on ex<br>schedule for developing, co<br>identified deficiencies; arrai<br>management resources thro   | the process and schedule for identify the process and schedule for identify the procutations the EOP has outlined); the producting, and evaluating exercises and ngements for procuring or obtaining recough mutual-aid mechanisms; and pland the effects of hazards that the jurisdial) | process and<br>d correcting<br>quired incident<br>is for facilities a | and |
|-------|---|--|---|-----|
| that  | <ul> <li>tdescribe:</li> <li>the process and schedule for needs.</li> <li>the process and schedule for evaluating exercises and coarrangements for procuring management resources through the process of the procuring management resources through the process of the procuring management resources through the process of the</li></ul> | identifying and meeting training developing, conducting, and orrecting identified deficiencies. or obtaining required incident ough mutual-aid mechanisms. oment that can withstand the effects on is more likely to face.   | YES   | NO  |
| (V    | oluntary Information)   | Projected Compliance Date:,  |   |     |
| Su    | upporting Documentation:  | Compliance Strategy:   |   |     |

## **III-B-2-a-4. Corrective Action and Mitigation Plans**

| NIMS:              | describe activities that can be ta   | dents or from training and exerci<br>aken prior to, during, or after an in<br>operty or to lessen the actual or p | ses. Mitigation plans<br>ncident to reduce or |  |  |
|--------------------|--|---|---|--|--|
| prod               | The jurisdiction has designed corrective action plans to implementYESNO procedures based on lessons learned from actual incidents or from training and exercises.    |   |   |  |  |
| can<br><b>risk</b> | e jurisdiction has designed mitigation<br>be taken before, during, or after an<br>as to persons or property or to les<br>ects or consequences of an incide<br>Notes: | incident to reduce or eliminate sen the actual or potential ent.  |   |  |  |
| (Ve                | oluntary Information)  | Projected Compliance Date:,   |   |  |  |
| Su                 | pporting Documentation:  | Compliance Strategy:  |   |  |  |
|                    |  |   |   |  |  |

## III-B-2-a-5. Recovery Plans

| necessary to provide imn             | actions beyond rapid damage assessn<br>nediate life support for victims. Long-te<br>egic priorities for restoration, improver | erm recov | ery plai |    |
|--------------------------------------|---|-----------|----------|----|
| strategic priorities for restoration | long-term recovery planning to identify , improvement, and growth.  |           | _YES     | NO |
| Notes:                               |   |           |          |    |
| (Voluntary Information)              | Projected Compliance Date:  | _,        |          |    |
| Supporting Documentation:            | Compliance Strategy:  |           |          |    |

# **III-B-2-b. Training and Exercises**

| NIMS: | Incident management organization within the private-sector and non trained to improve all-hazards incommanagement organizations and pexercisesincluding multidisciplicand nongovernmental organization interoperability. Training involving management, incident management systemstogether with courses from subject-matter expertisehelps exacross disciplines can function exactly. | governmental organizations, mu<br>cident management capability na<br>personnel must also participate in<br>inary and multijurisdictional ever<br>on interactionto improve integra<br>og standard courses on incident of<br>ent structure, operational coordinations<br>focused on discipline-specific and | st be appropriately tionwide. Incident n realistic nts and private-sector ation and command and nation processes and d agency-specific lictional levels and |
|-------|--|---|---|
|       |  | YESNO   |   |
| (Ve   | oluntary Information)  | Projected Compliance Date:,   |   |
| Su    | pporting Documentation:  | Compliance Strategy:  |   |

## III-B-2-c. Personnel Qualification and Certification

| NIMS:  | S: Under the NIMS, preparedness is based on national standards for the qualification and certification of emergency response personnel. Standards will help ensure that participating agencies and organizations field personnel who possess the minimum knowledge, skills, and experience necessary to execute incident management and emergency response activities safely and effectively. Standards typically include training, experience, credentialing, currency, and physical and medical fitness. Personnel that are certified for employment in support of an incident that transcends interstate jurisdictions through the Emergency Management Assistance Compacts System will be required to meet national qualification and certification standards. Federal, State, local, and tribal certifying agencies; professional organizations; and private organizations should credential personnel for their respective jurisdictions. [III-B-2-c (Page 38)] |                             |
|--|---|-----------------------------|
| The jurisdiction has <b>credentialed its emergency response personnel</b> inYESNO accordance with a standard measure of <b>qualification and certification</b> . |   |                             |
|  | Notes:  |                             |
| (V   | oluntary Information)   | Projected Compliance Date:, |
| Su   | pporting Documentation:   | Compliance Strategy:        |
|  |   |                             |

# III-B-2-d. Equipment Certification

| NIMS: | Incident management and emerge various types of equipment to per operational preparedness is the a standards, including the capability jurisdictions. To enable national-lenter, as defined in Chapter VII, standards-making, certifying, and local, tribal, private-sector, and ned evelopment and/or publication of equipment certification. This efforcertification programs already in response organizations national professional organization private sector and nongovernment that meet national certification reconstructions. | rform mission essential tasks. A decquisition of equipment that will by to be interoperable with equipment evel equipment certification, the bin coordination with appropriate by accrediting organizations and whongovernmental organizations, fair national standards, guidelines, or includes the incorporation of structures by incident management and the Review and approve (with the last and with input from Federal, Statal entities) lists of emergency respectives. | critical component of perform to certain the certain t |
|-------|---|---|--|
| that  | jurisdiction has implemented an <b>equ</b><br>ensures the required equipment will<br>formance and interoperability standard<br>Notes:   | comply with the relevant ds.  | YESNO  |
|       |   |   |  |
| (Vo   | oluntary Information)   | Projected Compliance Date:, _   |  |
| Su    | pporting Documentation:   | Compliance Strategy:  |  |
|       |   |   |  |

### III-B-2-e. Mutual-Aid Agreements

NIMS: Mutual-aid agreements are the means for one jurisdiction to provide resources, facilities, services, and other required support to another jurisdiction during an incident. Each jurisdiction should be party to a mutual-aid agreement (such as the Emergency Management Assistance Compact) with appropriate jurisdictions from which they expect to receive or to which they expect to provide assistance during an incident. This would normally include all neighboring or nearby jurisdictions, as well as relevant private-sector and nongovernmental organizations. States should participate in interstate compacts and look to establish intrastate agreements that encompass all local jurisdictions. Mutual-aid agreements are also needed with private organizations, such as the American Red Cross, to facilitate the timely delivery of private assistance at the appropriate jurisdictional level during incidents. At a minimum, mutual-aid agreements should include the following elements or provisions:

- · definitions of key terms used in the agreement;
- roles and responsibilities of individual parties;
- · procedures for requesting and providing assistance;
- procedures, authorities, and rules for payment, reimbursement, and allocation of costs;
- notification procedures;
- protocols for interoperable communications;
- relationships with other agreements among jurisdictions;
- · workers compensation;
- · treatment of liability and immunity;
- · recognition of qualifications and certifications; and
- · sharing agreements, as required.

Authorized officials from each of the participating jurisdictions will collectively approve all mutual-aid agreements. [III-B-2-e (Page 39)]

The jurisdiction has implemented **mutual-aid agreements**, including interstate compacts and intrastate agreements where applicable, **with all jurisdictions and organizations** they expect to support or from which they expect support.

\_\_YES \_\_\_\_NO

The jurisdiction has implemented and institutionalized mutual-aid agreements, each of which includes the following elements:

- **definitions of key terms** used in the agreement.
- roles and responsibilities of individual parties.
- procedures for requesting and providing assistance.
- procedures, authorities, and rules for payment, reimbursement, and allocation of costs.
- · notification procedures.
- protocols for interoperable communications.
- · relationships with other interjurisdictional agreements.
- workers compensation.
- · treatment of liability and immunity.
- · recognition of qualifications and certifications.
- sharing agreements (as required).

| Notes: |  |
|--------|--|
|        |  |

# III. Preparedness

| (Voluntary Information)   | Projected Compliance Date:, |
|---------------------------|-----------------------------|
| Supporting Documentation: | Compliance Strategy:        |
|                           |                             |
|                           |                             |

# IV. Resource Management

#### **IV-A-1. Concepts**

NIMS: The underlying concepts of resource management in this context are that:

- It provides a uniform method of identifying, acquiring, allocating, and tracking resources.
- It uses effective mutual-aid and donor assistance and is enabled by the standardized classification of kinds and types of resources required to support the incident management organization.
- It uses a credentialing system tied to uniform training and certification standards to ensure that requested personnel resources are successfully integrated into ongoing incident operations.
- Its coordination is the responsibility of EOCs and/or multiagency coordination entities, as well as specific elements of the ICS structure.
- It should encompass resources contributed by private sector and nongovernmental organizations.

[IV-A-1 (Page 43)]

standards.

| [,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,  |   |    |     |
|--|---|----|-----|
| The jurisdiction has implemented and institutionalized processes, systems, procedures, and/or plans to address the underlying concepts of resource management, including:  • a uniform method of identifying, acquiring, allocating, and | Y | ES | _NC |
| <ul> <li>tracking resources.</li> <li>effective mutual-aid and donor assistance.</li> <li>standardized classification of kinds and types of resources required to support the incident management organization.</li> </ul>               |   |    |     |
| <ul> <li>a credentialing system tied to uniform training and certification</li> </ul>  |   |    |     |

- coordination that is the responsibility of EOCs and/or multiagency coordination entities, as well as specific elements of the ICS structure.
- encompassing resources contributed by private sector and nongovernmental organizations.

| Notes:                    |                             |
|---------------------------|-----------------------------|
| (Voluntary Information)   | Projected Compliance Date:, |
| Supporting Documentation: | Compliance Strategy:        |
|                           |                             |
|                           |                             |

# IV-A-2-c. Categorizing Resources

| NIMS: | This makes the resource of jurisdictions, and between   | I by size, capacity, capability, skill, and other characteristics. ordering and dispatch process within jurisdictions, across governmental and nongovernmental entities more efficient ve resources appropriate to their needs. [IV-A-2-c (Page 44)] |  |
|-------|---|--|--|
| prod  | The jurisdiction has implemented and institutionalized processes, systems,YESNO procedures, and/or plans to ensure its resources are categorized by:  • size.  • capacity.  • capability.  • skill.  Notes:NO |  |  |
| (Ve   | oluntary Information)   | Projected Compliance Date:,  |  |
| Su    | pporting Documentation:   | Compliance Strategy:   |  |
|       |   |  |  |

# IV-A-2-e. Effective Management of Resources

| NIMS:                              | reaching status. These tools entirely and efficient to obtain resources upport acquisition activities. Expromeristing stocks, and making systems. Used to collect, update, readiness status. These tools entirely | d practices to perform key resource management fly. Examples include the following: (1) Acquisition burces to support operational requirements. Pelop tools and related standardized processes to amples include mission tasking, contracting, drawing a small purchases. (2) Management Information and process data; track resources; and display their mance information flow and provide realtime data in a fferent jurisdictions and functional agencies managing if ecycle must coordinate their efforts. Examples systems (GISs), resource tracking systems, inventory management systems, and reporting on, Dispatching, and Demobilization Protocols. Used to tests, activate and dispatch resources to incidents, tatus. Preparedness organizations develop standard solicitions. Examples include tracking systems that if mobilized or dispatched resources and procedures to the them to their original locations and status. [IV-A-2-e |
|------------------------------------|---|--|
| prod<br><b>prad</b><br>and<br>syst | igurisdiction has implemented and inscedures, and/or plans to ensure resouctices to perform key resource man efficiently, including acquisition proceems; and ordering, mobilization, disprocols.  Notes:   | nagement tasks systematically edures; management information   |
| (Vo                                | oluntary Information)   | Projected Compliance Date:,  |
| Su                                 | pporting Documentation:   | Compliance Strategy:   |
|                                    |   |  |

# **IV-B-3. Inventorying Resources**

| NIMS: A key aspect of the inventorying process is determining whether or not the p organization needs to warehouse items prior to an incident. Resource manage this decision by considering the urgency of the need, whether there are sufficient q required items on hand, and/or whether they can be produced quickly enough to m demand. Another important part of the process is managing inventories with shelf I special maintenance considerations. Resource managers must build sufficient into their budgets for periodic replenishments, preventive maintenance, and improvements. [IV-B-3 (Page 46)] |                          |                             | urce managers make a sufficient quantities of anough to meet a with shelf life or sufficient funding |
|---|--------------------------|-----------------------------|--|
| The jurisdiction has implemented and institutionalized processes, systems,YES procedures, and/or plans to ensure the resource inventory process includes a determination of whether or not the primary-use organization will warehouse items prior to an incident.  |                          |                             | YESNO  |
| The jurisdiction's resource managers build sufficient funding into their budgets for periodic replenishments, preventive maintenance, and capital improvements.  Notes:   |                          |                             |  |
| (Ve   | oluntary Information)    | Projected Compliance Date:, |  |
|   | upporting Documentation: | Compliance Strategy:        |  |
|   |                          |                             |  |

# IV-B-4. Identifying Resource Requirements

| NIMS:  | MS: Resource managers identify, refine, and validate resource requirements throughout the incident life cycle. This process involves accurately identifying (1) what and how much is needed, (2) where and when it is needed, and (3) who will be receiving or using it. Resources to be identified in this way include supplies, equipment, facilities, and incident management personnel and/or emergency response teams. If a requestor is unable to describe an item by resource type or classification system, resource managers provide technical advice to enable the requirements to be defined and translated into a specification. Because resource availability and requirements will constantly change as the incident evolves, all entities participating in an operation must coordinate closely in this process. Coordination begins at the earliest possible point in the incident life cycle. [IV-B-4 (Page 46)] |   |  |
|--|---|---|--|
| <ul> <li>The jurisdiction has implemented and institutionalized processes, systems, procedures, and/or plans to ensure resource managers:         <ul> <li>identify, refine, and validate resource requirements throughout the incident life cycle by accurately identifying what and how much is needed, where and when it is needed, and who will be receiving or using the resource.</li> <li>are able to provide technical assistance to define and translate requirements into a specification when a requestor is unable to describe an item by resource type or classification system.</li> </ul> </li> </ul> |   | urce managers: urce requirements throughout identifying what and how much is ed, and who will be receiving or stance to define and translate nen a requestor is unable to |  |
| (Vo  | oluntary Information)   | Projected Compliance Date:,   |  |
| Su   | apporting Documentation:  | Compliance Strategy:  |  |
|  |   |   |  |

# IV-B-5. Ordering and Acquiring Resources

| NIMS:   | EOC or multiagency coordinating procedures. If the servicing EOC | annot obtain locally are submitted<br>g entity using standardized resou<br>c is unable to fill the order locally,<br>erally an adjacent local, State, reg<br>[IV-B-5 (Page 46)] | rce-orderi<br>the order | ing<br>is |  |
|---|--|---|-------------------------|-----------|--|
| <ul> <li>The jurisdiction has implemented and institutionalized processes, systems, procedures, and/or plans to ensure:</li> <li>requests for items that the IC cannot obtain locally are submitted through the local EOC or multiagency coordination entity using standardized resource ordering procedures.</li> <li>that if a resource order cannot be filled by the local EOC or multiagency coordination entity, the order is forwarded to the next level (generally an adjacent State, regional, and local EOC, or multiagency coordination entity).</li> </ul> |  | YE  | <b>≣</b> S              | _NO       |  |
|   | Notes:   |   |                         |           |  |
| (V  | oluntary Information)  | Projected Compliance Date:,   |                         |           |  |
| Su  | pporting Documentation:  | Compliance Strategy:  |                         |           |  |
|   |  |   |                         |           |  |

#### **IV-B-6. Mobilizing Resources**

|       | ·  |  |                     |
|-------|--|--|---------------------|
| NIMS: | Incident personnel begin mobilizing when notified through established of notification, they are given the date, time, and place of departure transportation to the incident; estimated date and time of arrival; re (address, contact name, and phone number); anticipated incident a anticipated duration of deployment; resource order number; incide applicable cost and funding codes. The resource tracking and mobilised directly linked. When resources arrive on scene, they must formally the on-scene, in-processing and validates the order requirements. Notification process may include equipping, training, and/or inoculating designating assembly points that have facilities suitable for logistical suptransportation to deliver resources to the incident most quickly, in line with budgets. EOCs and Incident Management Teams (IMTs) take direction interagency mobilization guidelines at the national, regional, State, local Managers should plan and prepare for the demobilization process often at the same time they begin the resource mobilization process demobilization facilitates accountability and makes transportation efficient, costs as low, and delivery as fast as possible. [IV-B-6 (Pagellow)] | e; mode of eporting location assignment; ent number; and zation processes check in. This stication that the pagers, the personnel; poport; and obtaining the priorities and from standard l, and tribal levels well in advance, as. Early planning of resources as | are<br>tarts<br>ing |
|       | jurisdiction has implemented and institutionalized established ication channels for mobilizing incident response personnel.  | YES  | _NO                 |
| proc  | jurisdiction has implemented and institutionalized processes, systems, edures, and/or plans to ensure initial mobilization notifications include: date, time, and place of departure.  mode of transportation to the incident.   |  |                     |

- · estimated date and time of arrival.
- reporting location (address, contact name, and phone number).
- anticipated incident assignment.
- resource order number.
- incident number.
- · applicable cost and funding codes.

The jurisdiction has implemented and institutionalized processes, systems, procedures, and/or plans to ensure that:

- source organizations are promptly notified when their deploying personnel formally check in onscene.
- emergency operations centers and incident management teams comply with **standard interagency mobilization guidelines**.
- demobilization planning begins as soon as possible.

| Notes:                    |                             |
|---------------------------|-----------------------------|
| (Voluntary Information)   | Projected Compliance Date:, |
| Supporting Documentation: | Compliance Strategy:        |
|                           |                             |
|                           |                             |

# IV-B-8-a. Nonexpendable Resources

| NIMS:   | that issued them. The issuing unit the readies them for the next mobilization through the Supply Unit, by the orincident, or as defined in pre-incident as IMTs, adequate rest and recuper developed at each jurisdictional level and recuperation time guidelines. In must also be addressed, including | incident site and again when they are returned to the unit ten restores the resources to fully functional capability and on. Broken and/or lost items should be replaced reganization with invoicing responsibility for the dent agreements. In the case of human resources, such ation time and facilities are provided. Mobilization guides all and within functional agencies provide appropriate rest apportant occupational health and mental health issues generated monitoring how such events affect emergency lage 48)] |
|---|--|--|
| <ul> <li>responders over time. [IV-B-8-a (Page 48)]</li> <li>The jurisdiction has implemented and institutionalized processes, systems, procedures, and/or plans to ensure: <ul> <li>all nonexpendable resources are fully accounted for at the incident site and again upon return to the issuing unit.</li> <li>returned resources are restored to fully functional capability and readied for mobilization.</li> <li>broken and/or lost items are replaced, whether through the Supply Unit, by the organization with invoicing responsibility for the incident, or as defined in pre-incident agreements.</li> <li>the provision of adequate rest and recuperation time and facilities for human resources.</li> <li>occupational health and mental health issues are addressed, including monitoring how such events affect emergency responders over time.</li> </ul> </li> </ul> |  | Ily accounted for at the incident suing unit. o fully functional capability and aced, whether through the with invoicing responsibility for incident agreements. recuperation time and facilities realth issues are addressed,   |
| (Ve   | oluntary Information)  | Projected Compliance Date:,  |
| Su  | pporting Documentation:  | Compliance Strategy:   |

# IV-B-8-b. Expendable Resources

| NIMS: These are also fully accounted for. Restocking occur issued. The incident management organization bear authorized in preplanned financial agreements concerned resources that are not in restorable concerned as excess ac policies of the controlling entity. Waste management recovering resources. Resources that require specific waste and contaminated supplies, debris, and equipment established regulations and policies. [IV-B-8-b (Pagental State of Controlling entity of Controll |                         | rganization bears the costs of expegreements concluded by prepared nrestorable conditionwhether das excess according to establi Waste management is of special nat require special handling and dis lebris, and equipment) are dealt wi                       | endable resources, as iness organizations. expendable or ished regulations and ote in the process of position (e.g., biological |  |
|--|-------------------------|---|---|--|
| established regulations and policies.  The jurisdiction has implemented and inst procedures, and/or plans to ensure:  • all expendable resources are fully • the restocking of expendable resource issue.  • the incident management organiz expendable resources, as authoriz agreements concluded by preparedredular entity and processes and regulations.  • all returned resources that are nonrespendable, are declared as expentity policies and regulations.  • the management of resources required is position (e.g., biological waste, convicted in the stablished regulations and process.  |                         | y accounted for. ources occurs at the point of eation bears the costs of ed in preplanned financial lness organizations. estorable, whether expendable or excess according to controlling eiring special handling and contaminated debris) complies policies. | YESNO   |  |
| (Ve  | oluntary Information)   | Projected Compliance Date:,   |   |  |
| Su   | pporting Documentation: | Compliance Strategy:  |   |  |
|  |                         |   |   |  |

### IV-B-9. Reimbursement

| NIMS:                     | NIMS: Reimbursement provides a mechanism to fund critical needs that arise from incident-specific activities. Reimbursement processes also play an important role in establishing and maintaining the readiness of resources. Processes and procedures must be in place to ensure that resource providers are reimbursed in a timely manner. These must include mechanisms for collecting bills, validating costs against the scope of the work, ensuring that proper authorities are involved, and accessing reimbursement programs such as the Public Assistance Program and the Emergency Relief Program. [IV-B-9 (Page 48)] |                            |   |  |
|---------------------------|---|----------------------------|---|--|
| prod<br><b>mai</b><br>aga | e jurisdiction has implemented and inscedures that ensure resource providenner, including mechanisms for collections the scope of the work, ensuring placessing reimbursement programments:   | YESNO                      |   |  |
| (Ve                       | oluntary Information)   | Projected Compliance Date: |   |  |
| ,                         | pporting Documentation:   | Compliance Strategy:       | · |  |
|                           |   |                            |   |  |

V. Communications and Information Management

### V-B-1-b. Incident Communications

| NIMS:  | at an incident, using a common center established solely for use the incident. <b>All entities involve</b> | s called for under the ICS. The IC manages communications communications plan and an incident-based communications by the command, tactical, and support resources assigned to ed in managing the incident will utilize common e NIMS, for communications. [V-B-1-b (Page 50)] |
|--|--|--|
| The jurisdiction has implemented and institutionalized processes, procedures, and/or plans to ensure:  • incident communications follow the standards called for under ICS.  • incident communications will be managed by the IC, using a common communications plan and an incident-based communications center.  • all incident management entities use common terminology for communications.  Notes: |  | the standards called for under the managed by the IC, using a n and an incident-based suse common terminology for  |
| (V   | oluntary Information)  | Projected Compliance Date:,  |
| Su   | pporting Documentation:  | Compliance Strategy:   |

### V-B-2-a-3. Networks

| NIMS:  | Indications and warnings, incider critical information that constitute through a combination of network appropriate jurisdictional levels a organizations through the mechan action plans at all levels of governments. | e a common operating picture a<br>ks used by EOCs. Notifications<br>and to private-sector and nongo<br>nisms defined in emergency op | are disse<br>are mad<br>overnme | minated<br>le to the<br>ntal |  |
|--|---|--|---------------------------------|------------------------------|--|
| <ul> <li>The jurisdiction has implemented and institutionalized information management processes, procedures, and/or plans to ensure:         <ul> <li>indications and warnings, incident notifications and public communications, and critical information that constitute a common operating picture are disseminated through a combination of networks used by EOCs.</li> <li>notifications are made through mechanisms defined in emergency operations and Incident Action Plans.</li> </ul> </li> </ul> |   |  | _YES                            | NO                           |  |
| (V   | oluntary Information)   | Projected Compliance Date:   | .,                              |                              |  |
| Su   | upporting Documentation:  | Compliance Strategy:   |                                 |                              |  |
|  |   |  |                                 |                              |  |

# V-B-2-a-4. Technology Use

| NIMS: Agencies must plan in advance for the effective and efficient use of information management technologies (e.g., computers and networks) to tie together all command, tactical, and support units involved in incident management and to enable these entities to share information critical to mission execution and the cataloguing of required corrective actions. [V-B-2-a-4 (Page 51)] |                          |                             |       |    |
|--|--------------------------|-----------------------------|-------|----|
| The jurisdiction has implemented and processes, procedures, and/or plans for the use of <b>information management technologies to tie together all command, tactical, and support units</b> and to enable information sharing and corrective actions cataloguing.  Notes:  |                          |                             | YES _ | NO |
| (V   | oluntary Information)    | Projected Compliance Date:, |       |    |
| Su   | upporting Documentation: | Compliance Strategy:        |       |    |

# V-B-2-b-1. Incident Notification and Situation Report

| d<br>o<br>ir<br>n | S: Incident notification takes place at all levels. Although notification and situation report data must be standardized, it must not prevent information unique to a reporting organization from being collected or disseminated. Standardized transmission of data in a common format enables the passing of appropriate notification information to a national system that can handle data queries and information and intelligence assessments and analysis. [V-B-2-b-1 (Page 51)] |                                      |       |  |
|-------------------|--|--------------------------------------|-------|--|
| manag             | risdiction has implemented and ins<br>gement processes, procedures, and<br>cations and situation reports are<br>Notes:   | d/or plans to ensure <b>incident</b> | YESNO |  |
| (Volu             | ntary Information)   | Projected Compliance Date:           | _,    |  |
| Suppo             | orting Documentation:  | Compliance Strategy:                 |       |  |

# VI. Supporting Technologies

# VI-B-3. Research and Development to Solve Operational Problems

| NIMS: | S: R&D planning will be based on the operational needs of the entire range of NIMS users. These needs represent key inputs as the Nation formulates its R&D agenda for developing new and improved incident management capabilities. Since operational needs will usually exceed the resources available for research to address them, these needs must be validated, integrated, and prioritized. The preparedness organizations described in Section III.B.1 perform these functions. The Department of Homeland Security is responsible for integrating user needs at all levels into the national R&D agenda. [VI-B-3 (Page 57)] |                             |     |    |
|-------|--|-----------------------------|-----|----|
|       | paredness organizations in the jurisd<br>pritize the operational needs of the<br>Notes:  |                             | YES | NO |
| (Ve   | oluntary Information)  | Projected Compliance Date:, |     |    |
| Su    | apporting Documentation:   | Compliance Strategy:        |     |    |

# VII. Ongoing Management and Maintenance

Chapter VII outlines the concepts, principles, structure, and responsibilities of the NIMS Integration Center (NIC). As per HSPD-5, Management of Domestic Incidents, the NIC ensures the ongoing management and maintenance of the NIMS. The NIC is a multijurisdictional, multidisciplinary center that includes mechanisms for regular consultation with other Federal Departments and agencies; State, local, and tribal incident management entities; emergency responder and incident management professional organizations; and private-sector and nongovernmental organizations. Chapter VII does not contain widely applicable requirements for compliance with NIMS and therefore is not included in the capabilities assessment. To review this chapter of the NIMS, please see the complete NIMS document in the Resources window on the left of the NIMCAST web application.

# **Appendices**

#### **GLOSSARY OF KEY TERMS**

For the purposes of the NIMS, the following terms and definitions apply:

**Agency**: A division of government with a specific function offering a particular kind of assistance. In ICS, agencies are defined either as jurisdictional (having statutory responsibility for incident management) or as assisting or cooperating (providing resources or other assistance).

**Agency Representative**: A person assigned by a primary, assisting, or cooperating state, local, or tribal government agency or private entity that has been delegated authority to make decisions affecting that agency's or organization's participation in incident management activities following appropriate consultation with the leadership of that agency.

Area Command (Unified Area Command): An organization established (1) to oversee the management of multiple incidents that are each being handled by an ICS organization or (2) to oversee the management of large or multiple incidents to which several Incident Management Teams have been assigned. Area Command has the responsibility to set overall strategy and priorities, allocate critical resources according to priorities, ensure that incidents are properly managed, and ensure that objectives are met and strategies followed. Area Command becomes Unified Area Command when incidents are multijurisdictional. Area Command may be established at an emergency operations center facility or at some location other than an incident command post.

**Assessment**: The evaluation and interpretation of measurements and other information to provide a basis for decision-making.

**Assignments**: Tasks given to resources to perform within a given operational period that are based on operational objectives defined in the IAP.

**Assistant**: Title for subordinates of principal Command Staff positions. The title indicates a level of technical capability, qualifications, and responsibility subordinate to the primary positions. Assistants may also be assigned to unit leaders.

**Assisting Agency**: An agency or organization providing personnel, services, or other resources to the agency with direct responsibility for incident management. See also Supporting Agency.

**Available Resources**: Resources assigned to an incident, checked in, and available for a mission assignment, normally located in a Staging Area.

**Branch**: The organizational level having functional or geographical responsibility for major aspects of incident operations. A branch is organizationally situated between the section and the division or group in the Operations Section, and between the section and units in the Logistics Section. Branches are identified by the use of Roman numerals or by functional area.

**Chain of Command**: A series of command, control, executive, or management positions in hierarchical order of authority.

**Check-In**: The process through which resources first report to an incident. Check-in locations include the incident command post, Resources Unit, incident base, camps, staging areas, or directly on the site.

**Chief**: The ICS title for individuals responsible for management of functional sections: Operations, Planning, Logistics, Finance/Administration, and Intelligence (if established as a separate section).

**Command**: The act of directing, ordering, or controlling by virtue of explicit statutory, regulatory, or delegated authority.

**Command Staff**: In an incident management organization, the Command Staff consists of the Incident Command and the special staff positions of Public Information Officer, Safety Officer, Liaison Officer, and other positions as required, who report directly to the Incident Commander. They may have an assistant or assistants, as needed.

**Common Operating Picture**: A broad view of the overall situation as reflected by situation reports, aerial photography, and other information or intelligence.

**Communications Unit**: An organizational unit in the Logistics Section responsible for providing communication services at an incident or an EOC. A Communications Unit may also be a facility (e.g., a trailer or mobile van) used to support an Incident Communications Center.

**Cooperating Agency**: An agency supplying assistance other than direct operational or support functions or resources to the incident management effort.

**Coordinate**: To advance systematically an analysis and exchange of information among principals who have or may have a need to know certain information to carry out specific incident management responsibilities.

**Deputy**: A fully qualified individual who, in the absence of a superior, can be delegated the authority to manage a functional operation or perform a specific task. In some cases, a deputy can act as relief for a superior and, therefore, must be fully qualified in the position. Deputies can be assigned to the Incident Commander, General Staff, and Branch Directors.

**Dispatch**: The ordered movement of a resource or resources to an assigned operational mission or an administrative move from one location to another.

**Division**: The partition of an incident into geographical areas of operation. Divisions are established when the number of resources exceeds the manageable span of control of the Operations Chief. A division is located within the ICS organization between the branch and resources in the Operations Section.

**Emergency**: Absent a Presidentially declared emergency, any incident(s), human-caused or natural, that requires responsive action to protect life or property. Under the Robert T. Stafford Disaster Relief and Emergency Assistance Act, an emergency means any occasion or instance for which, in the determination of the President, Federal assistance is needed to supplement State and local efforts and capabilities to save lives and to protect property and public health and safety, or to lessen or avert the threat of a catastrophe in any part of the United States.

Emergency Operations Centers (EOCs): The physical location at which the coordination of information and resources to support domestic incident management activities normally takes place. An EOC may be a temporary facility or may be located in a more central or permanently established facility, perhaps at a higher level of organization within a jurisdiction. EOCs may be organized by major functional disciplines (e.g., fire, law enforcement, and medical services), by jurisdiction (e.g., state, regional, county, city, tribal), or some combination thereof.

**Emergency Operations Plan**: The "steady-state" plan maintained by various jurisdictional levels for responding to a wide variety of potential hazards.

**Emergency Public Information**: Information that is disseminated primarily in anticipation of an emergency or during an emergency. In addition to providing situational information to the public, it also frequently provides directive actions required to be taken by the general public.

**Emergency Response Provider**: Includes state, local, and tribal emergency public safety, law enforcement, emergency response, emergency medical (including hospital emergency facilities), and related personnel, agencies, and authorities. See Section 2 (6), Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002). Also known as *Emergency Responder*.

**Evacuation**: Organized, phased, and supervised withdrawal, dispersal, or removal of civilians from dangerous or potentially dangerous areas, and their reception and care in safe areas.

**Event**: A planned, nonemergency activity. ICS can be used as the management system for a wide range of events, e.g., parades, concerts, or sporting events.

Federal: Of or pertaining to the Federal Government of the United States of America.

**Function**: Function refers to the five major activities in ICS: Command, Operations, Planning, Logistics, and Finance/Administration. The term function is also used when describing the activity involved, e.g., the planning function. A sixth function, Intelligence, may be established, if required, to meet incident management needs.

**General Staff**: A group of incident management personnel organized according to function and reporting to the Incident Commander. The General Staff normally consists of the Operations Section Chief, Planning Section Chief, Logistics Section Chief, and Finance/Administration Section Chief.

**Group**: Established to divide the incident management structure into functional areas of operation. Groups are composed of resources assembled to perform a special function not necessarily within a single geographic division. Groups, when activated, are located between branches and resources in the Operations Section. (See *Division*.)

**Hazard**: Something that is potentially dangerous or harmful, often the root cause of an unwanted outcome.

**Incident**: An occurrence or event, natural or human-caused, that requires an emergency response to protect life or property. Incidents can, for example, include major disasters, emergencies, terrorist attacks, terrorist threats, wildland and urban fires, floods, hazardous materials spills, nuclear accidents, aircraft accidents, earthquakes, hurricanes, tornadoes, tropical storms, war-related disasters, public health and medical emergencies, and other occurrences requiring an emergency response.

**Incident Action Plan**: An oral or written plan containing general objectives reflecting the overall strategy for managing an incident. It may include the identification of operational resources and assignments. It may also include attachments that provide direction and important information for management of the incident during one or more operational periods.

**Incident Command Post (ICP)**: The field location at which the primary tactical-level, on-scene incident command functions are performed. The ICP may be collocated with the incident base or other incident facilities and is normally identified by a green rotating or flashing light.

**Incident Command System (ICS)**: A standardized on-scene emergency management construct specifically designed to provide for the adoption of an integrated organizational structure that reflects the complexity and demands of single or multiple incidents, without being hindered by jurisdictional boundaries. ICS is the combination of facilities, equipment, personnel, procedures, and communications operating within a common organizational structure, designed to aid in the management of resources during incidents. It is used for all kinds of emergencies and is applicable to small as well as large and complex incidents. ICS is used by various jurisdictions

and functional agencies, both public and private, to organize field-level incident management operations.

**Incident Commander (IC)**: The individual responsible for all incident activities, including the development of strategies and tactics and the ordering and the release of resources. The IC has overall authority and responsibility for conducting incident operations and is responsible for the management of all incident operations at the incident site.

**Incident Management Team (IMT)**: The IC and appropriate Command and General Staff personnel assigned to an incident.

**Incident Objectives**: Statements of guidance and direction necessary for selecting appropriate strategy(s) and the tactical direction of resources. Incident objectives are based on realistic expectations of what can be accomplished when all allocated resources have been effectively deployed. Incident objectives must be achievable and measurable, yet flexible enough to allow strategic and tactical alternatives.

**Initial Action**: The actions taken by those responders first to arrive at an incident site.

**Initial Response**: Resources initially committed to an incident.

Intelligence Officer: The intelligence officer is responsible for managing internal information, intelligence, and operational security requirements supporting incident management activities. These may include information security and operational security activities, as well as the complex task of ensuring that sensitive information of all types (e.g., classified information, law enforcement sensitive information, proprietary information, or export-controlled information) is handled in a way that not only safeguards the information, but also ensures that it gets to those who need access to it to perform their missions effectively and safely. J

**Joint Information Center (JIC)**: A facility established to coordinate all incident-related public information activities. It is the central point of contact for all news media at the scene of the incident. Public information officials from all participating agencies should collocate at the JIC.

Joint Information System (JIS): Integrates incident information and public affairs into a cohesive organization designed to provide consistent, coordinated, timely information during crisis or incident operations. The mission of the JIS is to provide a structure and system for developing and delivering coordinated interagency messages; developing, recommending, and executing public information plans and strategies on behalf of the IC; advising the IC concerning public affairs issues that could affect a response effort; and controlling rumors and inaccurate information that could undermine public confidence in the emergency response effort.

**Jurisdiction**: A range or sphere of authority. Public agencies have jurisdiction at an incident related to their legal responsibilities and authority. Jurisdictional authority at an incident can be political or geographical (e.g., city, county, tribal, State, or Federal boundary lines) or functional (e.g., law enforcement, public health).

**Liaison**: A form of communication for establishing and maintaining mutual understanding and cooperation.

**Liaison Officer**: A member of the Command Staff responsible for coordinating with representatives from cooperating and assisting agencies.

**Local Government**: A county, municipality, city, town, township, local public authority, school district, special district, intrastate district, council of governments (regardless of whether the council of governments is incorporated as a nonprofit corporation under State law), regional or

interstate government entity, or agency or instrumentality of a local government; an Indian tribe or authorized tribal organization, or in Alaska a Native village or Alaska Regional Native Corporation; a rural community, unincorporated town or village, or other public entity. See Section 2 (10), Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002).

Logistics: Providing resources and other services to support incident management.

**Logistics Section**: The section responsible for providing facilities, services, and material support for the incident.

**Major Disaster**: As defined under the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5122), a major disaster is

any natural catastrophe (including any hurricane, tornado, storm, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, or drought), or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant major disaster assistance under this Act to supplement the efforts and available resources of States, tribes, local governments, and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

**Management by Objective**: A management approach that involves a four-step process for achieving the incident goal. The Management by Objectives approach includes the following: establishing overarching objectives; developing and issuing assignments, plans, procedures, and protocols; establishing specific, measurable objectives for various incident management functional activities and directing efforts to fulfill them, in support of defined strategic objectives; and documenting results to measure performance and facilitate corrective action.

**Mitigation**: The activities designed to reduce or eliminate risks to persons or property or to lessen the actual or potential effects or consequences of an incident. Mitigation measures may be implemented prior to, during, or after an incident. Mitigation measures are often informed by lessons learned from prior incidents. Mitigation involves ongoing actions to reduce exposure to, probability of, or potential loss from hazards. Measures may include zoning and building codes, floodplain buyouts, and analysis of hazard-related data to determine where it is safe to build or locate temporary facilities. Mitigation can include efforts to educate governments, businesses, and the public on measures they can take to reduce loss and injury.

**Mobilization**: The process and procedures used by all organizations-Federal, State, local, and tribal-for activating, assembling, and transporting all resources that have been requested to respond to or support an incident.

**Multiagency Coordination Entity**: A multiagency coordination entity functions within a broader multiagency coordination system. It may establish the priorities among incidents and associated resource allocations, deconflict agency policies, and provide strategic guidance and direction to support incident management activities.

**Multiagency Coordination Systems**: Multiagency coordination systems provide the architecture to support coordination for incident prioritization, critical resource allocation, communications systems integration, and information coordination. The components of multiagency coordination systems include facilities, equipment, emergency operation centers (EOCs), specific multiagency coordination entities, personnel, procedures, and communications. These systems assist agencies and organizations to fully integrate the subsystems of the NIMS.

**Multijurisdictional Incident**: An incident requiring action from multiple agencies that each have jurisdiction to manage certain aspects of an incident. In ICS, these incidents will be managed under Unified Command.

**Mutual-Aid Agreement**: Written agreement between agencies and/or jurisdictions that they will assist one another on request, by furnishing personnel, equipment, and/or expertise in a specified manner.

**National**:Of a nationwide character, including the state, local, and tribal aspects of governance and policy.

**National Disaster Medical System**: A cooperative, asset-sharing partnership between the Department of Health and Human Services, the Department of Veterans Affairs, the Department of Homeland Security, and the Department of Defense. NDMS provides resources for meeting the continuity of care and mental health services requirements of the Emergency Support Function 8 in the Federal Response Plan.

**National Incident Management System**: A system mandated by HSPD-5 that provides a consistent nationwide approach for state, local, and tribal governments; the private-sector, and nongovernmental organizations to work effectively and efficiently together to prepare for, respond to, and recover from domestic incidents, regardless of cause, size, or complexity. To provide for interoperability and compatibility among state, local, and tribal capabilities, the NIMS includes a core set of concepts, principles, and terminology. HSPD-5 identifies these as the ICS; multiagency coordination systems; training; identification and management of resources (including systems for classifying types of resources); qualification and certification; and the collection, tracking, and reporting of incident information and incident resources.

**National Response Plan**: A plan mandated by HSPD-5 that integrates Federal domestic prevention, preparedness, response, and recovery plans into one all-discipline, all-hazards plan.

**Nongovernmental Organization**:An entity with an association that is based on interests of its members, individuals, or institutions and that is not created by a government, but may work cooperatively with government. Such organizations serve a public purpose, not a private benefit. Examples of NGOs include faith-based charity organizations and the American Red Cross.

**Operational Period**: The time scheduled for executing a given set of operation actions, as specified in the Incident Action Plan. Operational periods can be of various lengths, although usually not over 24 hours.

**Operations Section**: The section responsible for all tactical incident operations. In ICS, it normally includes subordinate branches, divisions, and/or groups.

**Personnel Accountability**: The ability to account for the location and welfare of incident personnel. It is accomplished when supervisors ensure that ICS principles and processes are functional and that personnel are working within established incident management guidelines.

**Planning Meeting**: A meeting held as needed prior to and throughout the duration of an incident to select specific strategies and tactics for incident control operations and for service and support planning. For larger incidents, the planning meeting is a major element in the development of the Incident Action Plan (IAP).

**Planning Section**: Responsible for the collection, evaluation, and dissemination of operational information related to the incident, and for the preparation and documentation of the IAP. This section also maintains information on the current and forecasted situation and on the status of

resources assigned to the incident.

**Preparedness**: The range of deliberate, critical tasks and activities necessary to build, sustain, and improve the operational capability to prevent, protect against, respond to, and recover from domestic incidents. Preparedness is a continuous process. Preparedness involves efforts at all levels of government and between government and private-sector and nongovernmental organizations to identify threats, determine vulnerabilities, and identify required resources. Within the NIMS, preparedness is operationally focused on establishing guidelines, protocols, and standards for planning, training and exercises, personnel qualification and certification, equipment certification, and publication management.

**Preparedness Organizations**: The groups and fora that provide interagency coordination for domestic incident management activities in a nonemergency context. Preparedness organizations can include all agencies with a role in incident management, for prevention, preparedness, response, or recovery activities. They represent a wide variety of committees, planning groups, and other organizations that meet and coordinate to ensure the proper level of planning, training, equipping, and other preparedness requirements within a jurisdiction or area.

**Prevention**: Actions to avoid an incident or to intervene to stop an incident from occurring. Prevention involves actions to protect lives and property. It involves applying intelligence and other information to a range of activities that may include such countermeasures as deterrence operations; heightened inspections; improved surveillance and security operations; investigations to determine the full nature and source of the threat; public health and agricultural surveillance and testing processes; immunizations, isolation, or quarantine; and, as appropriate, specific law enforcement operations aimed at deterring, preempting, interdicting, or disrupting illegal activity and apprehending potential perpetrators and bringing them to justice.

**Private Sector**: Organizations and entities that are not part of any governmental structure. It includes for-profit and not-for-profit organizations, formal and informal structures, commerce and industry, and private voluntary organizations (PVO).

**Processes**: Systems of operations that incorporate standardized procedures, methodologies, and functions necessary to provide resources effectively and efficiently. These include resource typing, resource ordering and tracking, and coordination.

**Public Information Officer**: A member of the Command Staff responsible for interfacing with the public and media or with other agencies with incident-related information requirements.

**Publications Management**: The publications management subsystem includes materials development, publication control, publication supply, and distribution. The development and distribution of NIMS materials is managed through this subsystem. Consistent documentation is critical to success, because it ensures that all responders are familiar with the documentation used in a particular incident regardless of the location or the responding agencies involved.

**Qualification and Certification:** This subsystem provides recommended qualification and certification standards for emergency responder and incident management personnel. It also allows the development of minimum standards for resources expected to have an interstate application. Standards typically include training, currency, experience, and physical and medical fitness.

**Reception Area**: This refers to a location separate from staging areas, where resources report in for processing and out-processing. Reception Areas provide accountability, security, situational awareness briefings, safety awareness, distribution of IAPs, supplies and equipment, feeding, and

bed down.

**Recovery**: The development, coordination, and execution of service- and site-restoration plans; the reconstitution of government operations and services; individual, private-sector, nongovernmental, and public-assistance programs to provide housing and to promote restoration; long-term care and treatment of affected persons; additional measures for social, political, environmental, and economic restoration; evaluation of the incident to identify lessons learned; postincident reporting; and development of initiatives to mitigate the effects of future incidents.

**Recovery Plan**: A plan developed by a State, local, or tribal jurisdiction with assistance from responding Federal agencies to restore the affected area.

**Resources**: Personnel and major items of equipment, supplies, and facilities available or potentially available for assignment to incident operations and for which status is maintained. Resources are described by kind and type and may be used in operational support or supervisory capacities at an incident or at an EOC.

**Resource Management**: Efficient incident management requires a system for identifying available resources at all jurisdictional levels to enable timely and unimpeded access to resources needed to prepare for, respond to, or recover from an incident. Resource management under the NIMS includes mutual-aid agreements; the use of special state, local, and tribal teams; and resource mobilization protocols.

**Resources Unit**: Functional unit within the Planning Section responsible for recording the status of resources committed to the incident. This unit also evaluates resources currently committed to the incident, the effects additional responding resources will have on the incident, and anticipated resource needs.

**Response**: Activities that address the short-term, direct effects of an incident. Response includes immediate actions to save lives, protect property, and meet basic human needs. Response also includes the execution of emergency operations plans and of mitigation activities designed to limit the loss of life, personal injury, property damage, and other unfavorable outcomes. As indicated by the situation, response activities include applying intelligence and other information to lessen the effects or consequences of an incident; increased security operations; continuing investigations into nature and source of the threat; ongoing public health and agricultural surveillance and testing processes; immunizations, isolation, or quarantine; and specific law enforcement operations aimed at preempting, interdicting, or disrupting illegal activity, and apprehending actual perpetrators and bringing them to justice.

**Safety Officer**: A member of the Command Staff responsible for monitoring and assessing safety hazards or unsafe situations and for developing measures for ensuring personnel safety.

**Section**: The organizational level having responsibility for a major functional area of incident management, e.g., Operations, Planning, Logistics, Finance/Administration, and Intelligence (if established). The section is organizationally situated between the branch and the Incident Command.

**Span of Control**: The number of individuals a supervisor is responsible for, usually expressed as the ratio of supervisors to individuals. (Under the NIMS, an appropriate span of control is between 1:3 and 1:7.)

**Staging Area**:Location established where resources can be placed while awaiting a tactical assignment. The Operations Section manages Staging Areas.

**State**: When capitalized, refers to any State of the United States, the District of Columbia, the Commonwealth of Puerto Rico, the Virgin Islands, Guam, American Samoa, the Commonwealth of the Northern Mariana Islands, and any possession of the United States. See Section 2 (14), Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002).

**Strategic**: Strategic elements of incident management are characterized by continuous long-term, high-level planning by organizations headed by elected or other senior officials. These elements involve the adoption of long-range goals and objectives, the setting of priorities; the establishment of budgets and other fiscal decisions, policy development, and the application of measures of performance or effectiveness.

**Strike Team**: A set number of resources of the same kind and type that have an established minimum number of personnel.

**Strategy**: The general direction selected to accomplish incident objectives set by the IC.

**Supporting Technologies**: Any technology that may be used to support the NIMS is included in this subsystem. These technologies include orthophoto mapping, remote automatic weather stations, infrared technology, and communications, among various others.

**Task Force**: Any combination of resources assembled to support a specific mission or operational need. All resource elements within a Task Force must have common communications and a designated leader.

**Technical Assistance**: Support provided to State, local, and tribal jurisdictions when they have the resources but lack the complete knowledge and skills needed to perform a required activity (such as mobile-home park design and hazardous material assessments).

**Terrorism:** Under the Homeland Security Act of 2002, terrorism is defined as activity that involves an act dangerous to human life or potentially destructive of critical infrastructure or key resources and is a violation of the criminal laws of the United States or of any State or other subdivision of the United States in which it occurs and is intended to intimidate or coerce the civilian population or influence a government or affect the conduct of a government by mass destruction, assassination, or kidnapping. See Section 2 (15), Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002).

**Threat**: An indication of possible violence, harm, or danger.

**Tools**: Those instruments and capabilities that allow for the professional performance of tasks, such as information systems, agreements, doctrine, capabilities, and legislative authorities.

**Tribal**: Any Indian tribe, band, nation, or other organized group or community, including any Alaskan Native Village as defined in or established pursuant to the Alaskan Native Claims Settlement Act (85 stat. 688) [43 U.S.C.A. and 1601 et seq.], that is recognized as eligible for the special programs and services provided by the United States to Indians because of their status as Indians.

**Type**: A classification of resources in the ICS that refers to capability. Type 1 is generally considered to be more capable than Types 2, 3, or 4, respectively, because of size; power; capacity; or, in the case of incident management teams, experience and qualifications.

**Unified Area Command**: A Unified Area Command is established when incidents under an Area Command are multijurisdictional. (See *Area Command*.)

Unified Command: An application of ICS used when there is more than one agency with

#### Glossary of Key Terms

incident jurisdiction or when incidents cross political jurisdictions. Agencies work together through the designated members of the UC, often the senior person from agencies and/or disciplines participating in the UC, to establish a common set of objectives and strategies and a single IAP.

**Unit**: The organizational element having functional responsibility for a specific incident planning, logistics, or finance/administration activity.

**Unity of Command**: The concept by which each person within an organization reports to one and only one designated person. The purpose of unity of command is to ensure unity of effort under one responsible commander for every objective.

**Volunteer**: For purposes of the NIMS, a volunteer is any individual accepted to perform services by the lead agency, which has authority to accept volunteer services, when the individual performs services without promise, expectation, or receipt of compensation for services performed. See, e.g., 16 U.S.C. 742f(c) and 29 CFR 553.101.

#### **ACRONYMS**

ALS Advanced Life Support

DOC Department Operations Center

EMAC Emergency Management Assistance Compact

EOC Emergency Operations Center EOP Emergency Operations Plan FOG Field Operations Guide

GIS Geographic Information System

HAZMAT Hazardous Material

HSPD-5 Homeland Security Presidential Directive-5

IAP Incident Action PlanIC Incident CommanderICP Incident Command PostICS Incident Command System

IC or UC Incident Command or Unified Command

IMT Incident Management TeamJIS Joint Information SystemJIC Joint Information Center

LNO Liaison Officer

NDMS National Disaster Medical System NGO Nongovernmental Organization

NIMS National Incident Management System

NRP National Response Plan

POLREP Pollution Report

PIO Public Information Officer
PVO Private Voluntary Organizations
R&D Research and Development

RESTAT Resources Status

ROSS Resource Ordering and Status System SDO Standards Development Organizations

SITREP Situation Report SO Safety Officer

SOP Standard Operating Procedure

UC Unified Command

US&R Urban Search and Rescue